



# 云计算入门

## Introduction to Cloud Computing GESC1001

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Fall 2020

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# Introduction

## Last week:

- The **content of this course**  
(goal, evaluation criteria, rules)
- Introduction to **cloud computing**.

## • Today:

- Introduction to cloud computing (part 2)
- **Chapter 2:** challenges of distributed and parallel systems

# Introduction (cont'd)

The **evaluation for this course** will not be too difficult. But please **study** well.





# **INTRODUCTION TO CLOUD COMPUTING (PART 2)**

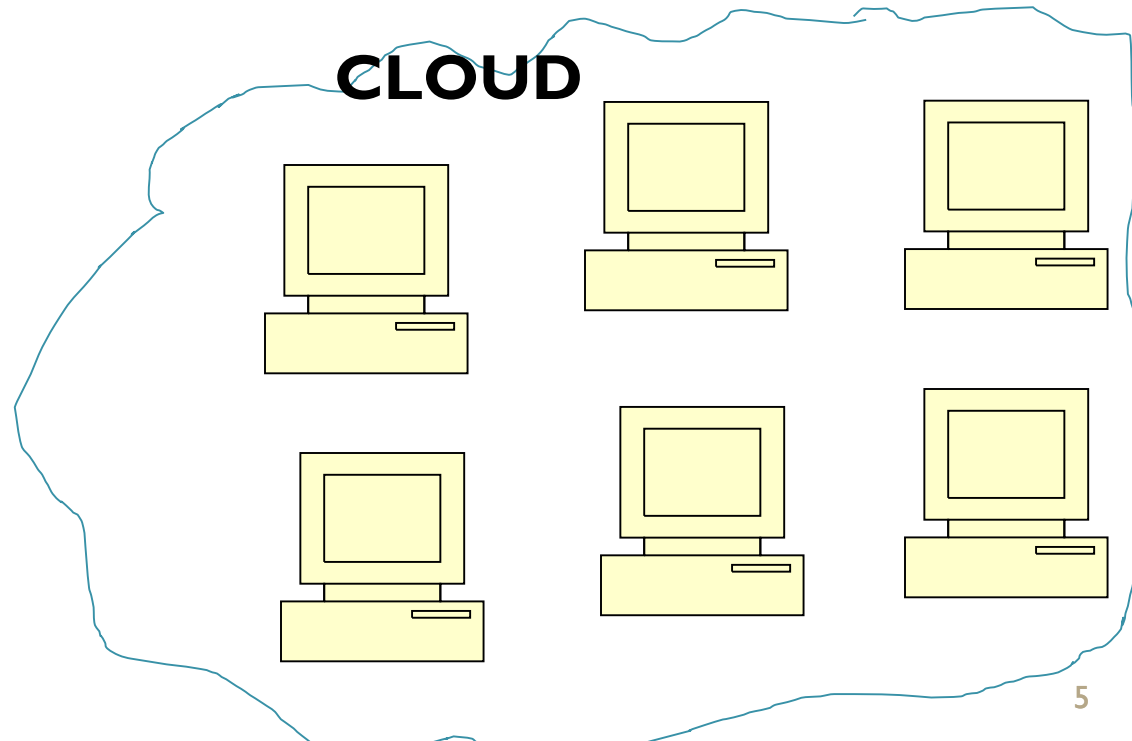
# What is cloud computing (云计算)?

**Cloud (云)**: a set of distant (遥远的) computers that provide **computing** or **storage services** to users.

**USERS**

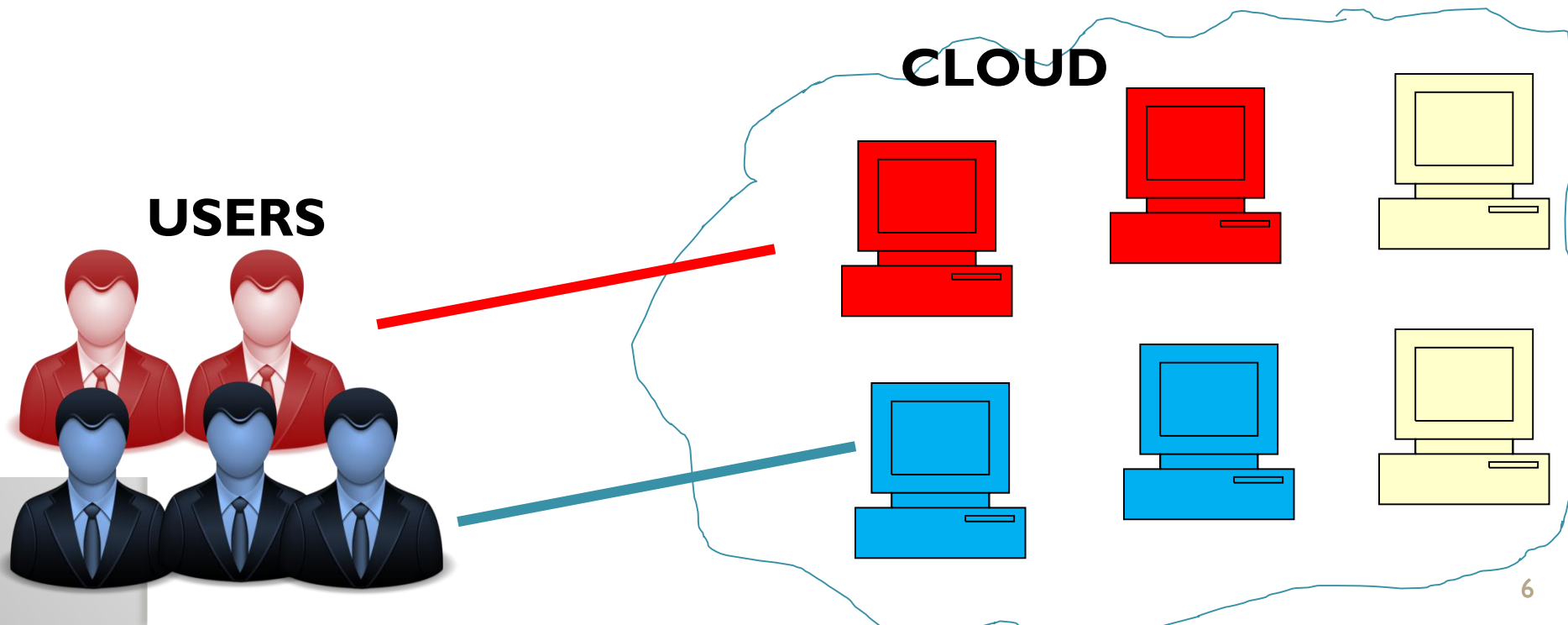


**CLOUD**



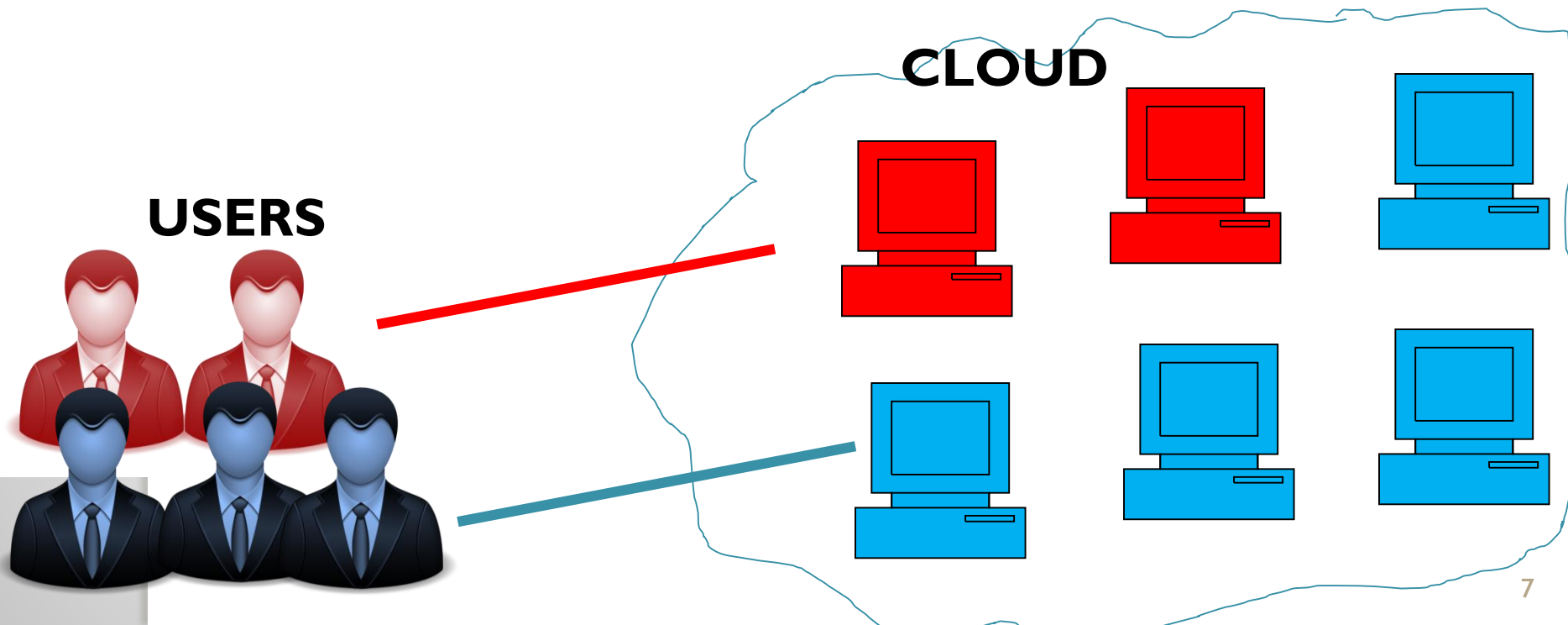
# What is cloud computing?

- A **homogenous** (同质) set of computers
- Provides **elastic computing** (弹性计算) capabilities to users
- Each user **pay for what he uses** (元).



# What is cloud computing?

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# Resources

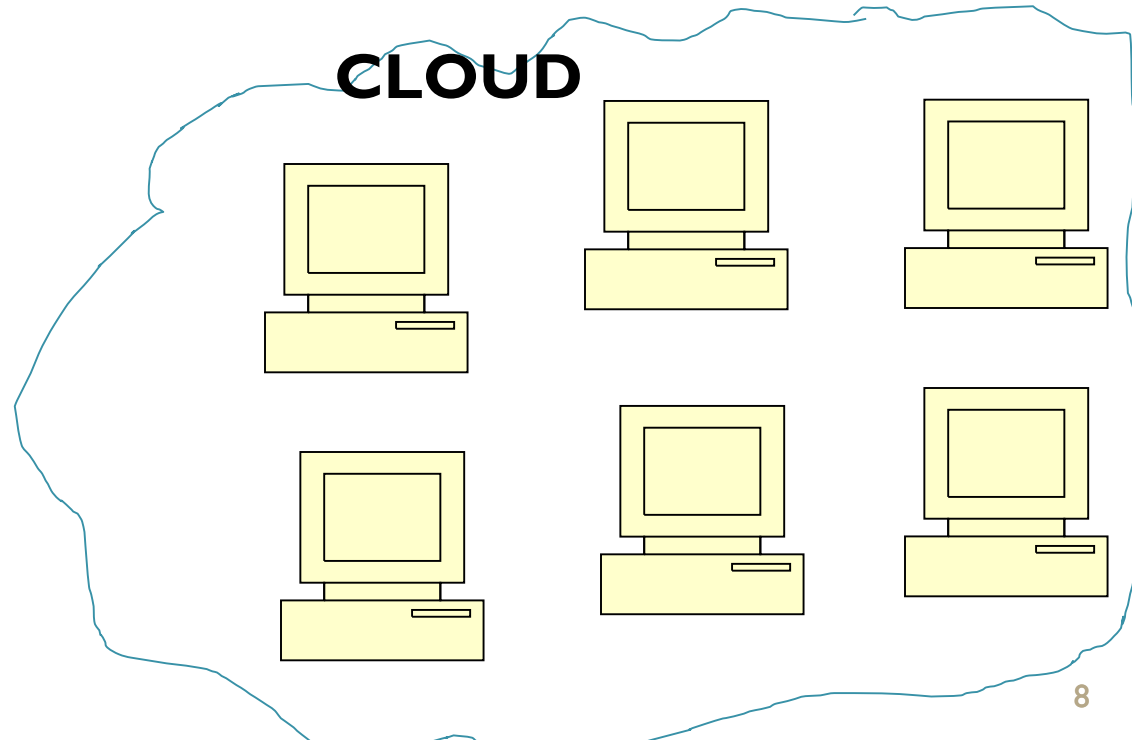
The **cloud** provides 3 types of resources:

- Storage space (存储空间)
- Network infrastructure (网络基础设施)
- Applications and services (软件程序)

**USERS**



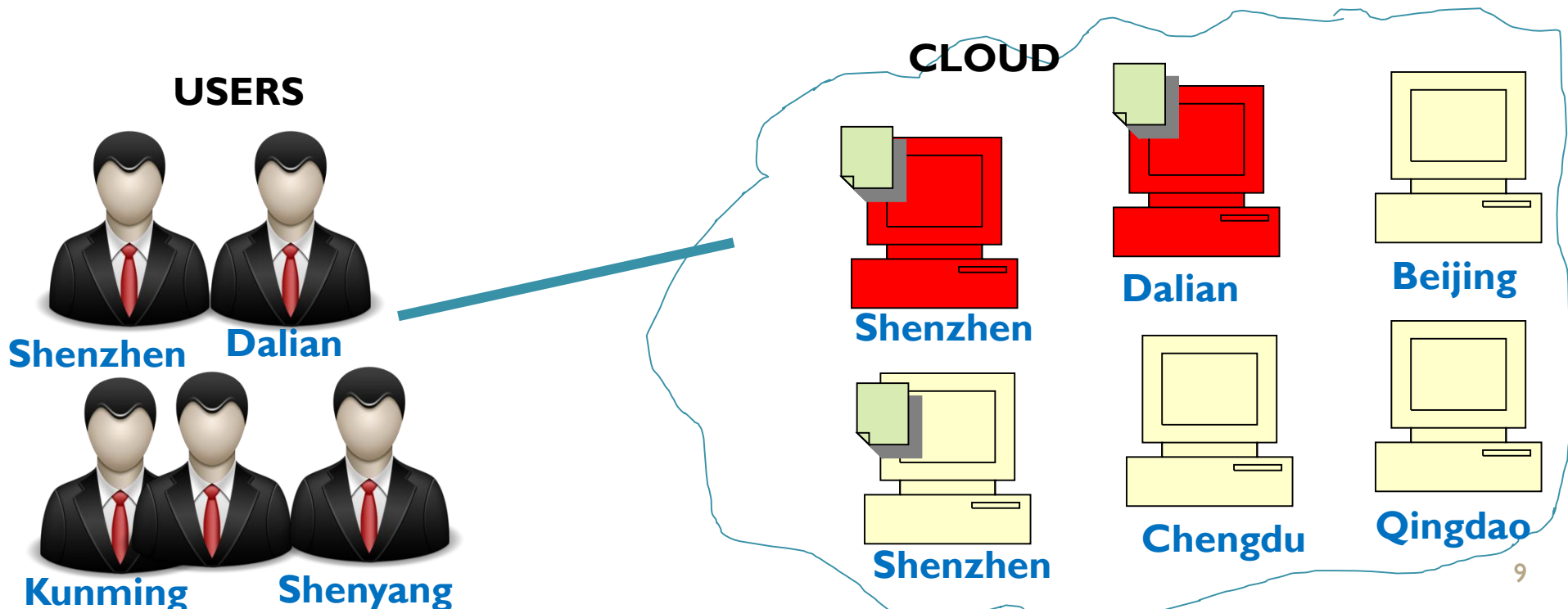
**CLOUD**





# What is cloud computing?

- **Public cloud** (公共云) and **Private cloud** (私有云)
- **Data** is stored on **multiple computers**, often **close to the places** where it is used.
- **Multiple copies of the data** can be stored in the cloud.



# Cloud provider (云提供商)

- A company or organization that manages a “**cloud**”.
- Computers from a cloud are typically located in one or more **data centers** (数据中心).



阿里云计算  
Alibaba Cloud Computing



百度云  
cloud.baidu.com

# What cloud providers do?

- **Manage the cloud**
  - computers, software, etc.
- **Manager customers (客户管理 )**
  - billing (发送账单),
  - accounting (会计),
  - call center (呼叫中心),
  - technical support (技术支持),
  - backup, management...

# What cloud providers do?

- **Manage security**
  - authentication (认证),
  - certification,
  - intrusion prevention (入侵防御),
  - virus protection (病毒防护),
  - cryptography (密码术),
  - physical security,
  - access control (访问控制),...

# Why using the cloud?

- Data is accessible anywhere, from multiple devices (e.g. phone, laptop)
- Easy to share data with other people
- No need to
  - buy equipment.
  - hire employees to manage the computers.
- The cloud is “**elastic**”: the user can ask for more resources when needed.
- Generally, cheap (元).

# Three ways of using the cloud (delivery models - 云交付模型)

## 1. Software-as-a-service

- The user stores his **data** in the cloud or use cloud applications (云应用) (e.g. 百度云, use the 163 e-mail service)

## 2. Platform-as-a-service

- The user may use his own **applications** in the cloud (e.g. install an application to manage customer data)

## 3. Infrastructure-as-a-service

- The user may install his own **operating system** (操作系统 - e.g. Linux, Windows) and his own **applications**, and may have control on the **network**.

# Ethical issues (伦理问题)

If you are using a **public cloud**, you are giving **control** of your data, applications and network to **someone else**.

## Risks:

- **Hackers** (黑客) may access your data,
- Your **data** may be **lost** or **corrupted** (损坏的数据),
- **Infrastructure failures** (基础设施故障)
- Service may become unavailable (不可用的服务)
- Hard to find the source of a problem and fix it.



# Some solutions...

- Each country should have **rules and regulations** to ensure **responsibility** (负责) and **accountability** (问责).
- **Cloud providers** should keep a **log** (访问日志) :
  - Who uses cloud data and applications?
  - Who accesses the network?





# Cloud vulnerabilities (云的漏洞)

A cloud may become unavailable due to:

- **malicious attacks (恶意攻击)**
  - **2004: Yahoo (雅虎)** was inaccessible after an attack on **Akamai** in 2004.
- **infrastructure failures (基础设施故障)**
  - **2012: some Amazon (亚马逊)** servers went unavailable after lightning strikes. Also caused by hardware and software bugs/deficiencies.
- Because many computers and applications run in the cloud, their **complex interactions** may lead to **unexpected problems**.

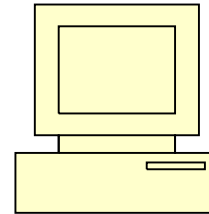


**How to avoid these problems ? →**

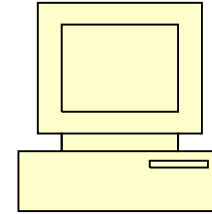
# Data replication (数据复制)

**Storing copies of resources in multiple geographic locations.**

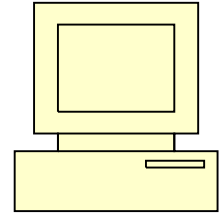
- Reduces the risk of losses,



**Shenzhen**



**Dalian**

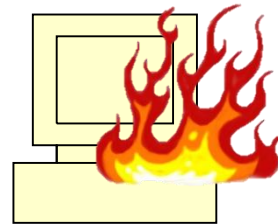


**Chengdu**

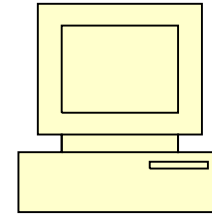
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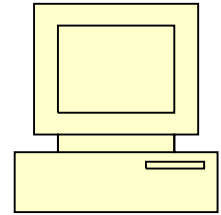
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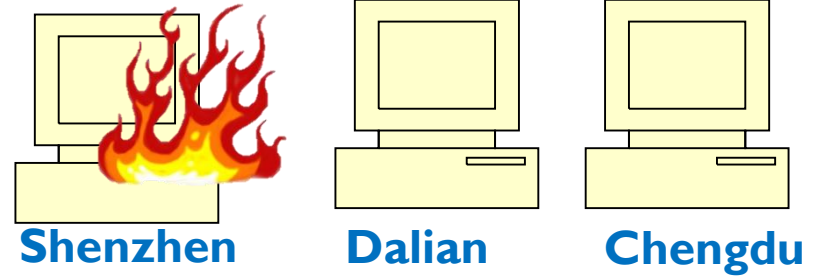


**Chengdu**

# Data replication (数据复制)

Storing copies of resources in multiple geographic locations.

- Reduces the risk of losses,

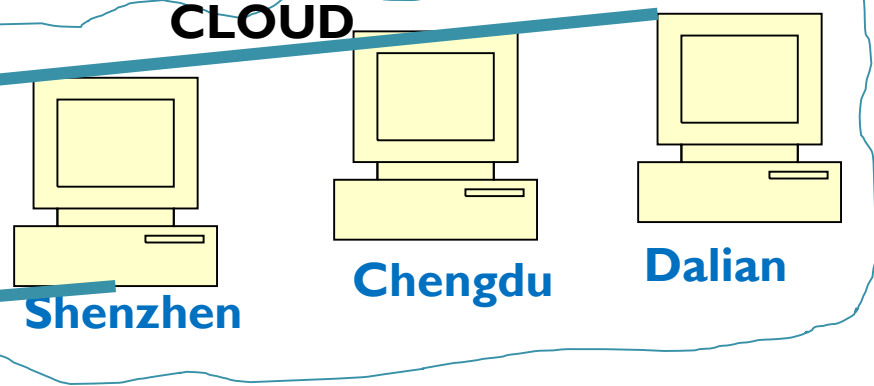


- Reduces communication traffic (网络通信),

USERS



CLOUD

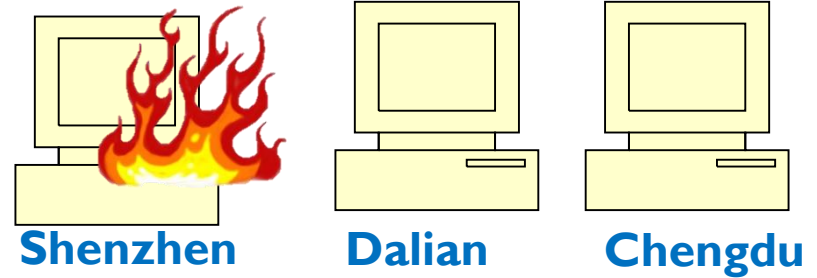


Shenzhen

# Data replication (数据复制)

Storing copies of resources in multiple geographic locations.

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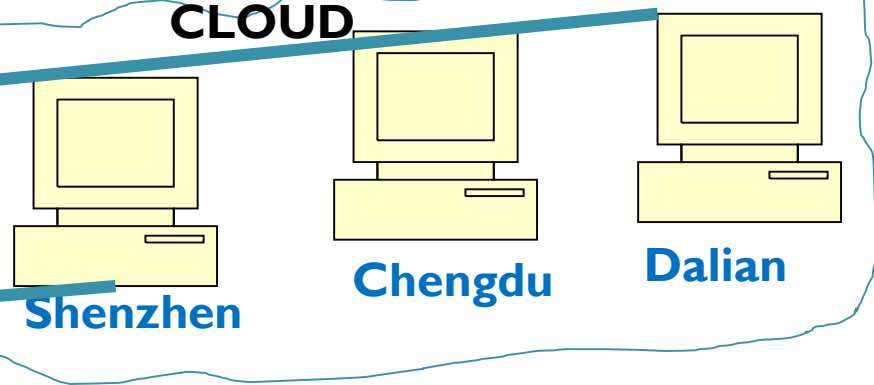


- Reduces communication traffic (网络通信),

USERS



CLOUD



Shenzhen

- Reduces energy consumption (能源消费)  
(by using computers in locations where electricity is cheap)

# Data replication (数据复制)

## How many copies of the data?

- **Many copies:** increases **users' satisfaction**  
quick response time (响应时间), maximum availability (可利用性), low cost, more reliability (可靠性)
- **Few copies:** increases the **cloud provider's satisfaction**  
financial benefits (元),  
smaller resource utilization (较小的资源利用), ...



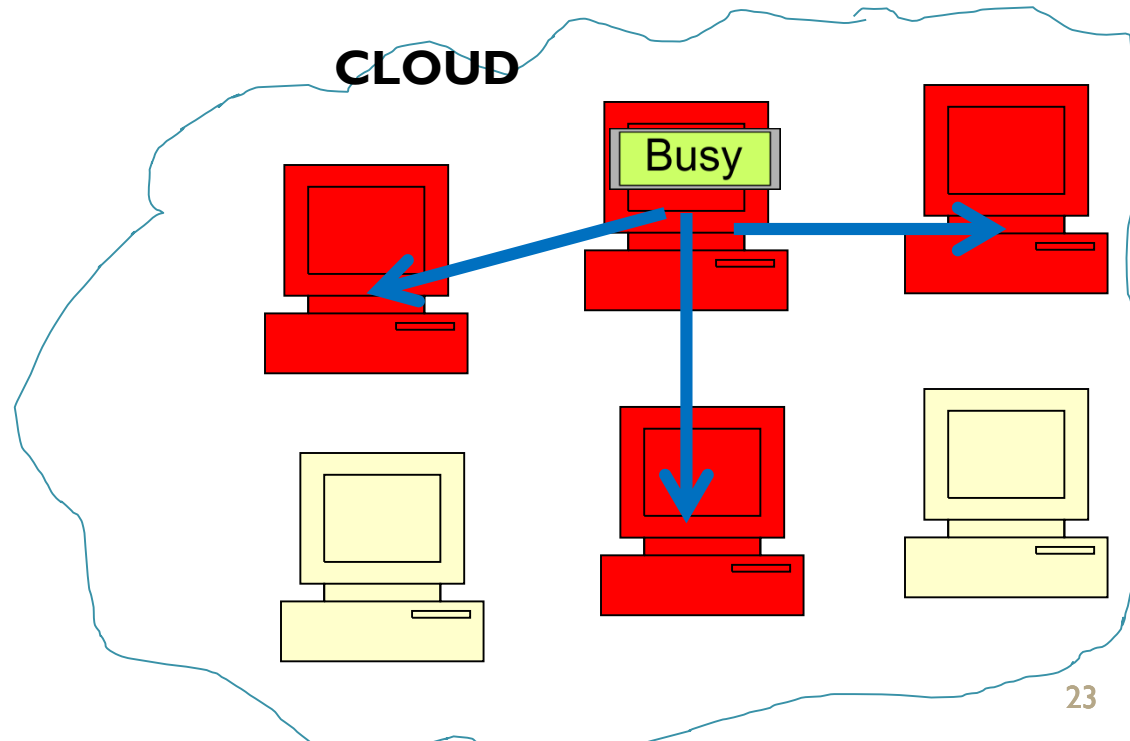
# Load-balancing (负载均衡)

- In the cloud, if a **computer** is too “**busy**”, it can share its **tasks** with other computers.
- This will reduce the **workload** (工作负荷) of each computer,
- This will reduce the **response time** (响应时间) for users.

## USERS



## CLOUD



# Security in the cloud

**Security is the biggest challenge (最大的挑战) for cloud computing!**

- A cloud provider must gain the **trust** of users (用户的信赖).
- Sometimes, a **public cloud** should **not be used** (medical data, military data).
- **Private clouds** may provide better security and improve performance for real-time applications (实时应用).

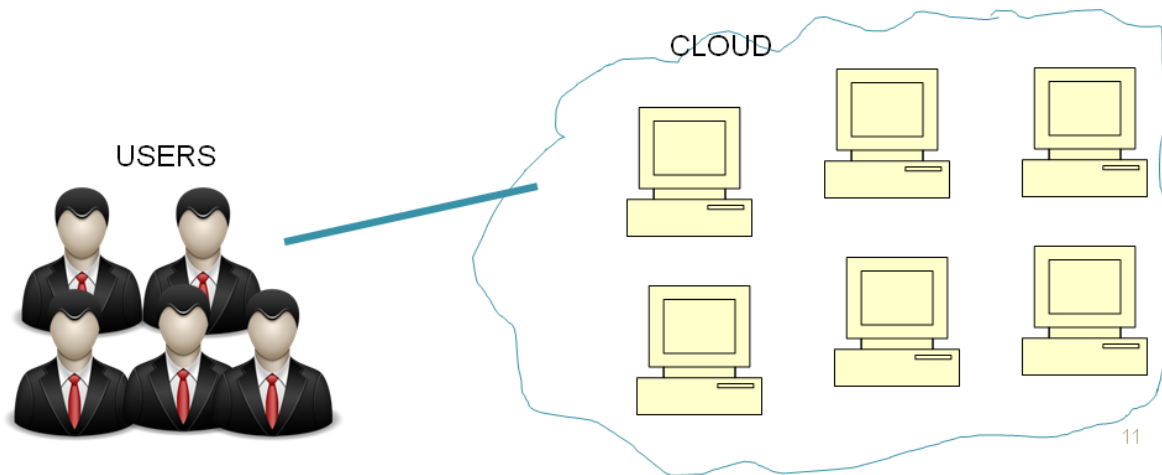




# Attacks against the cloud

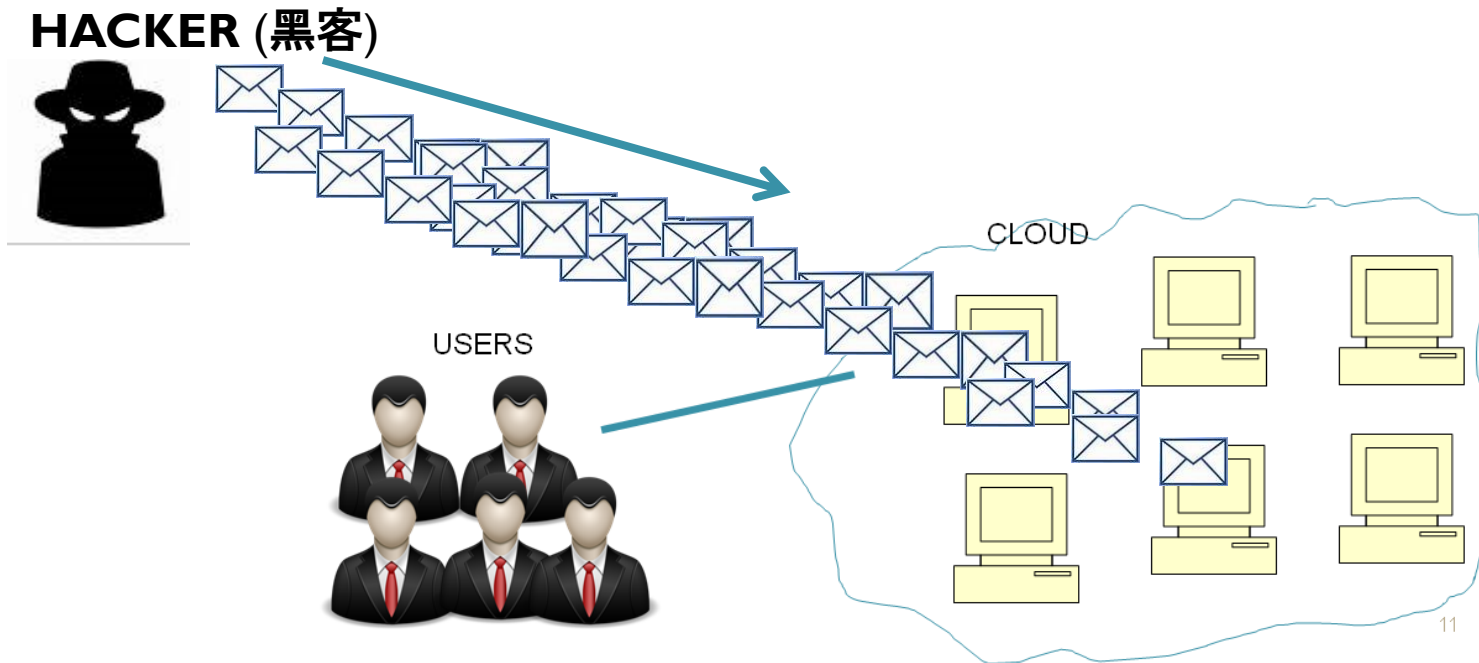
An important challenge for cloud computing is to **protect the cloud from hackers (黑客)**.

**HACKER (黑客)**



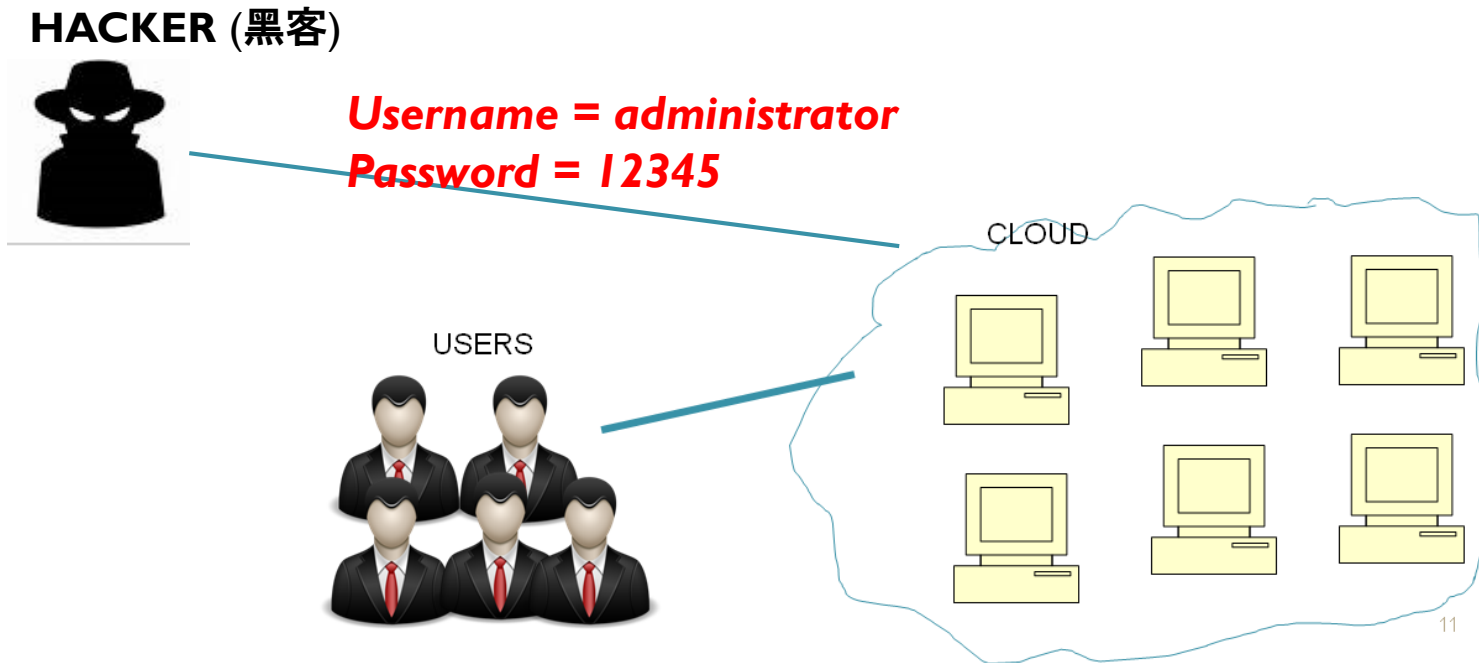
# Denial-of-Service attack (DoS 拒绝服务)

- A **hacker sends millions of messages** to the cloud.
- The cloud spends all its computing power to process these fake messages.
- Hence, the cloud becomes unavailable to the real users.



# Unauthorized access (未经授权的访问)

If a cloud is accessible from the Internet, a **hacker** may steal a **username** (用户名) and **password** (密码) to access and/or modify data.



# Unauthorized access (未经授权的访问)

If a cloud is accessible from the Internet, a **hacker** may steal a **username** (用户名) and **password** (密码) to access and/or modify data.

**Solutions:** using strong passwords, changing the passwords often, etc.

HACKER (黑客)

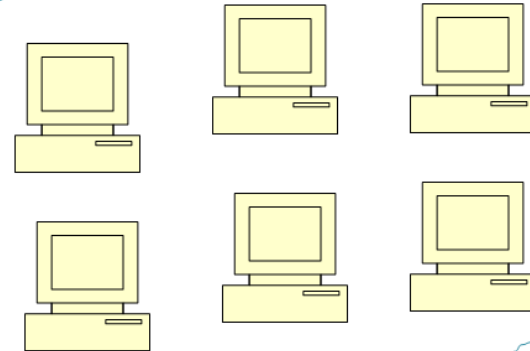


*Username = administrator*  
*Password = 12345*

USERS



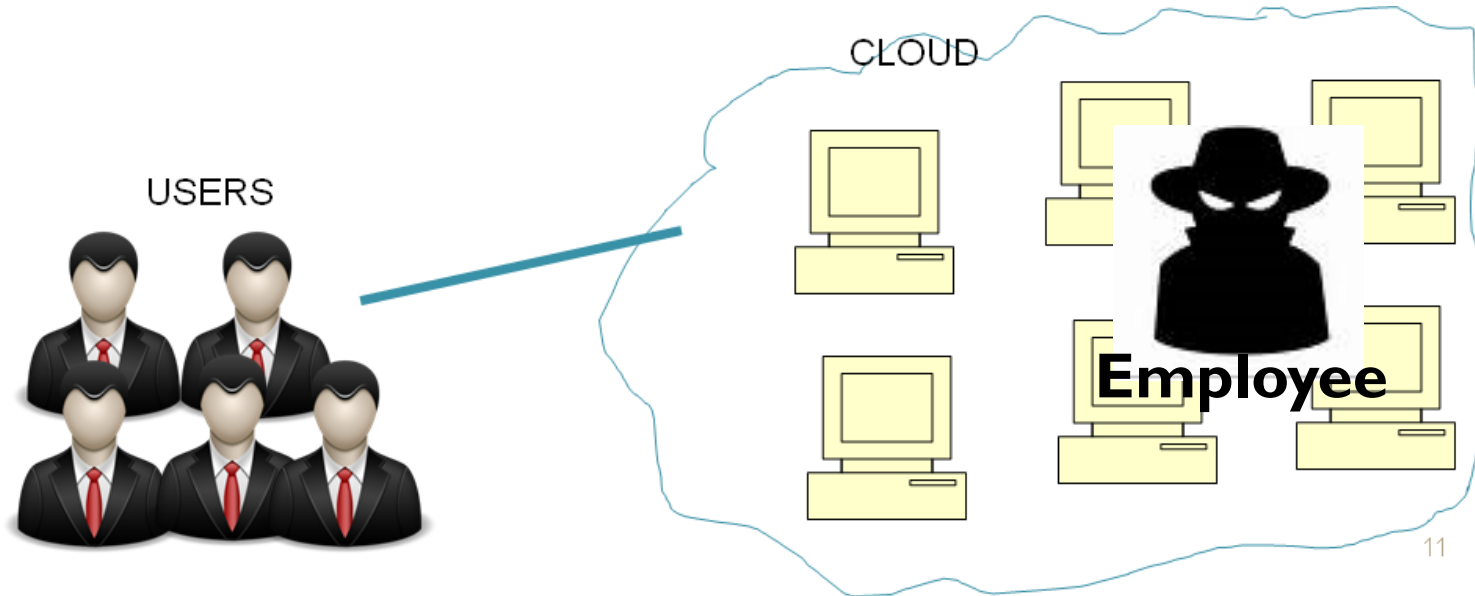
CLOUD



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# Insider threat (内部威胁)

An employee or someone who has **physical access** (物理访问) to the **cloud** steals or modifies data.



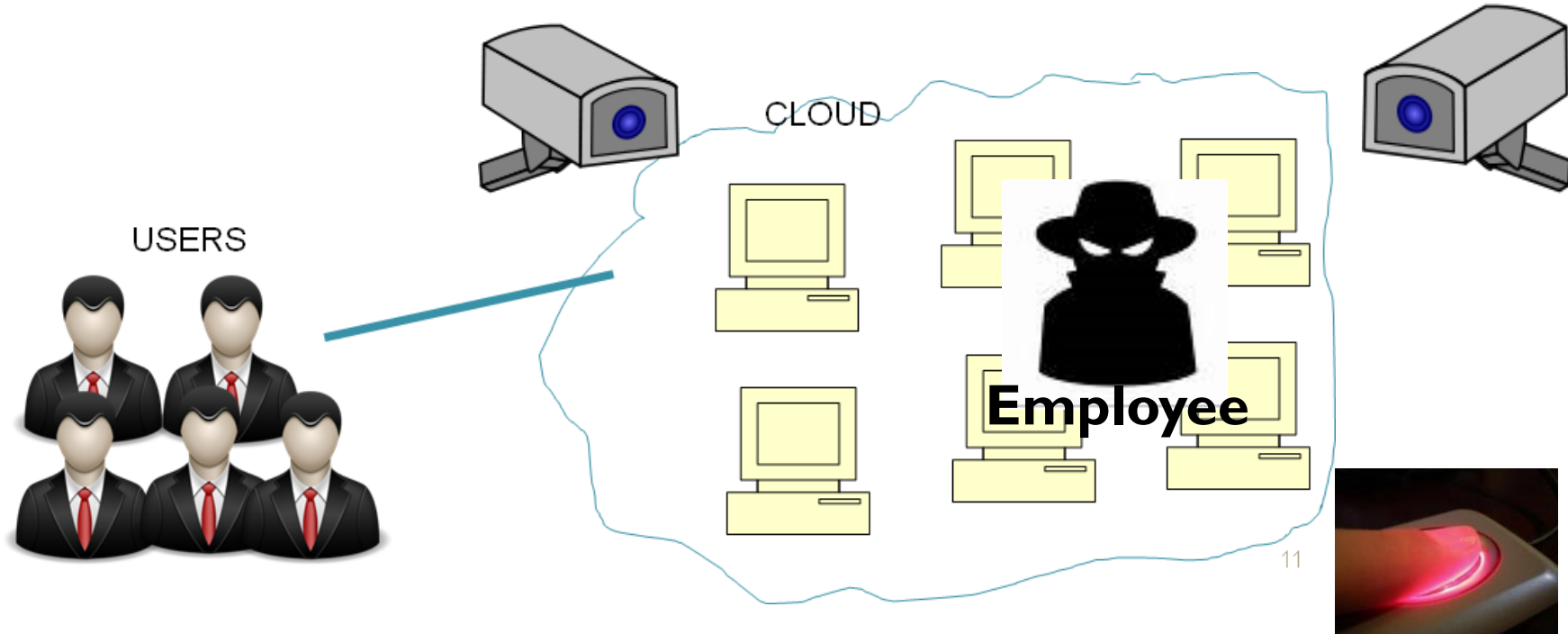
# Insider threat (内部威胁)

**Solution: increasing security**

security cameras (安全摄像机),

locking doors (锁门),

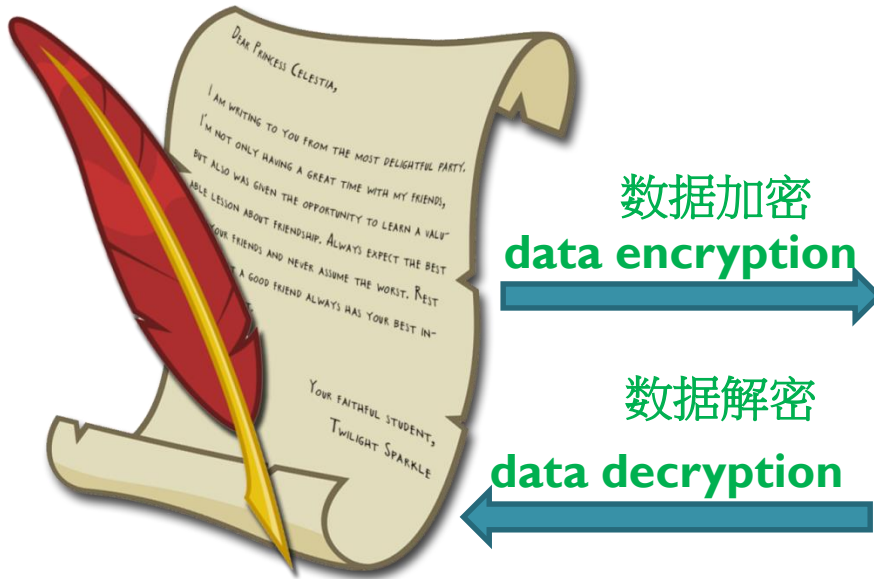
background check for employees (背景调查) ...



# Insider threat (内部威胁)

## Solution: data encryption 数据加密

- Transforming the data to so that the data cannot be understood by a thief (小偷).
- However, data need to be decrypted by cloud applications. So a risk remains.

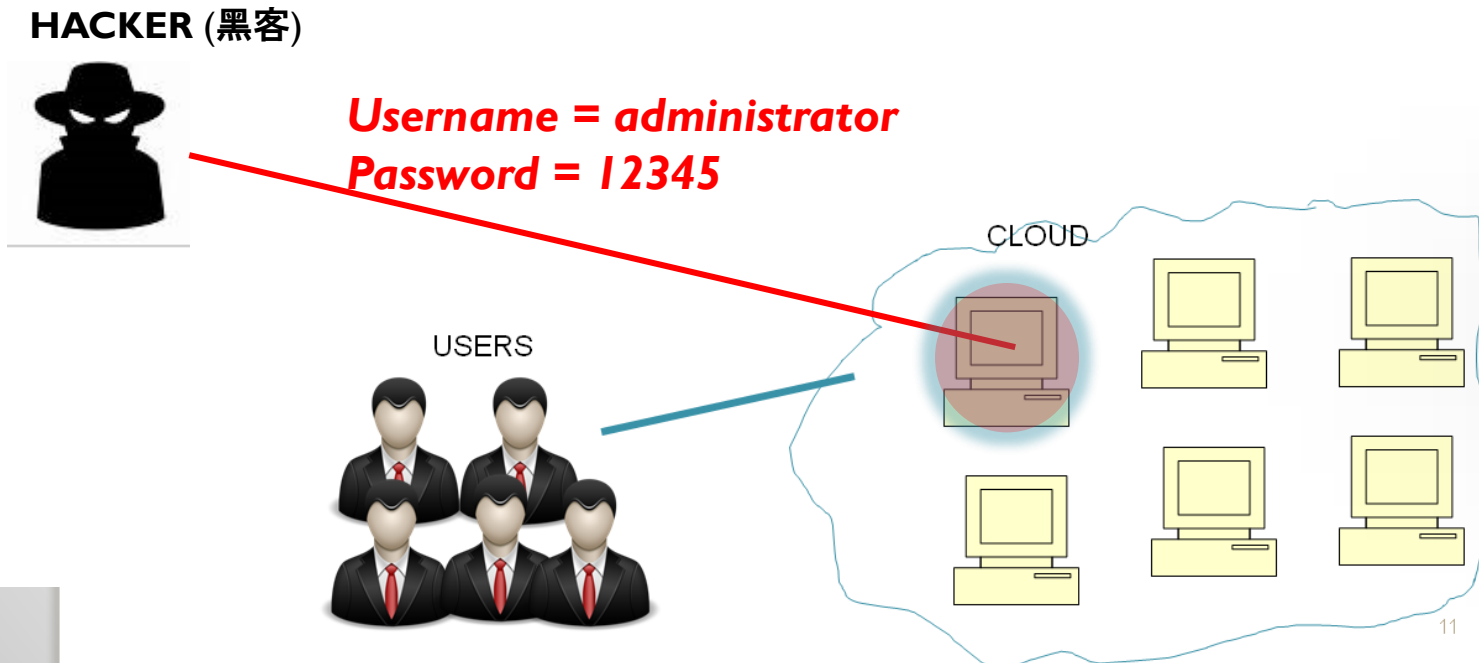


# Hackers using the cloud to attack

This attack targets the “**infrastructure-as-service**” model.

**For example:**

1) a **hacker** gain access to the cloud by using the **username** and **password** of the administrator.





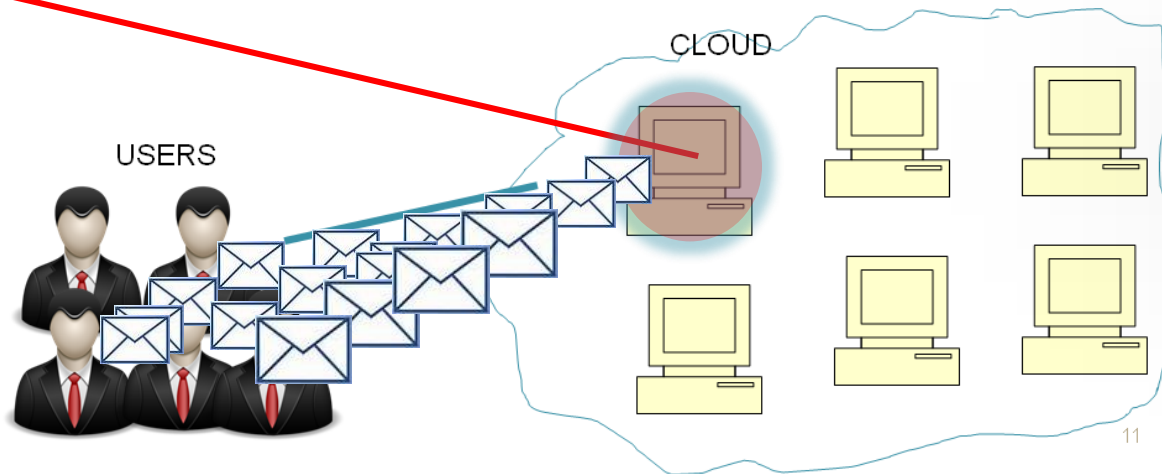
# Hackers using the cloud to attack

2) The **hacker** uses computers from the cloud to send millions of messages to users or other websites to take them down.

HACKER (黑客)



**Username = administrator**  
**Password = 12345**



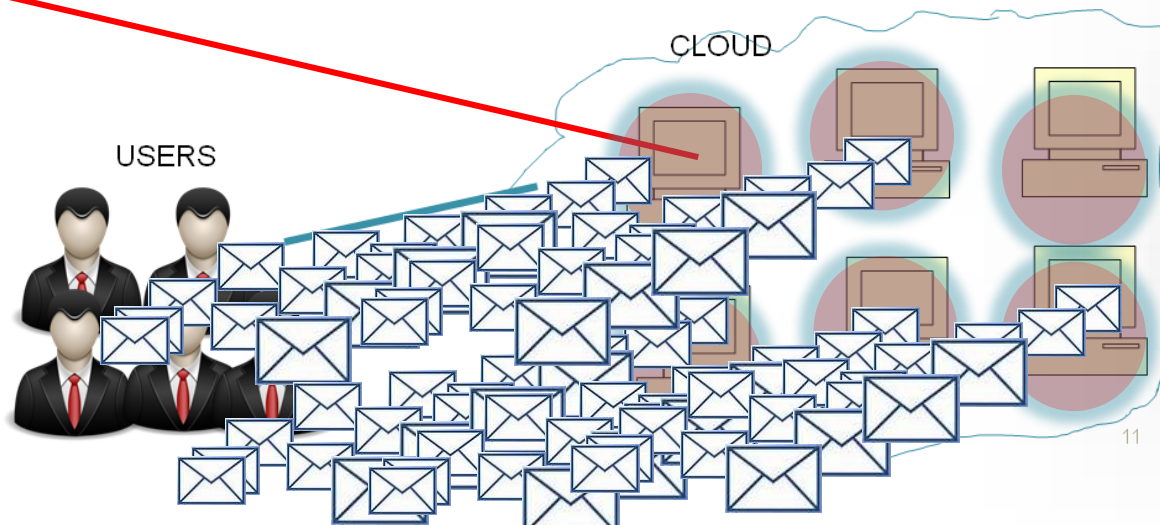
# Hackers using the cloud to attack

A hacker can potentially use **all the resources** provided by the cloud to perform big attacks.

HACKER



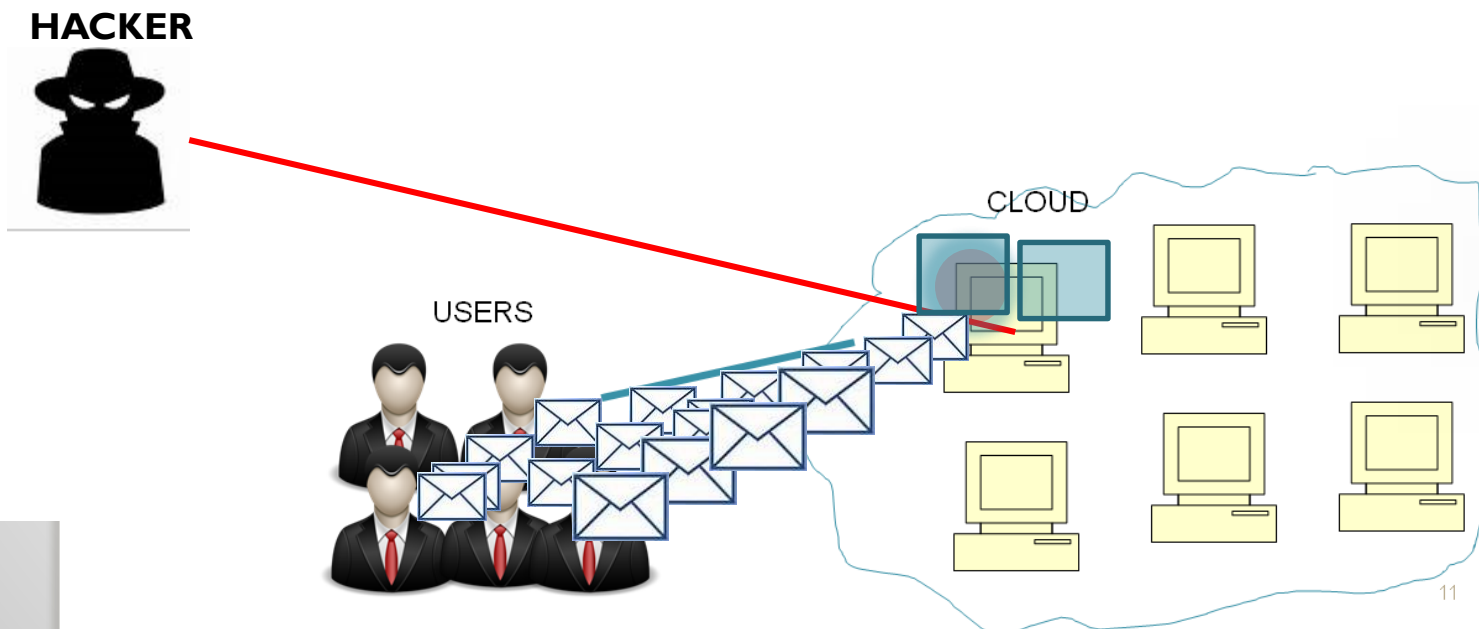
*Username = administrator*  
*Password = 12345*



# Hackers using the cloud to attack

## Solutions:

- advanced security measures.
- **virtualization** (虚拟化): each user cannot use the whole cloud. A user can only run applications in a **virtual machine** (虚拟机 - a kind of virtual computer) in the cloud.



# What cloud providers must also do?

- **Capacity allocation** (容量分配)
- **Load balancing** (负载均衡 )
- **Energy optimization** (能量优化 ): try to reduce energy consumption
- Provide **Quality-of-Service** (服务质量) guarantees
- ...

## Challenge:

- It requires to know the **current state** of the **cloud**.
- Knowing the **state** of the cloud is difficult because there are many computers and their states change.

# What cloud providers must also do?

## A solution:

- **Self-management (自我管理)** and **self-organization (自组织)**: the cloud **automatically manages** and **organizes itself**.
- Good.
- But it may become difficult to find the causes of security breaches (安全漏洞) or other problems. The cloud is a dynamic system (动态系统) with perhaps thousands of computers.

# Interoperability (互操作性)

- It is desirable to avoid “Vendor lock-in” (厂商锁定)(that the user can easily change cloud provider)
- Not always easy!
- **Solution: develop standards (标准) for cloud computing.**

# **CHAPTER 2 – PARALLEL SYSTEMS**

◦ (并联系统)

**AND**

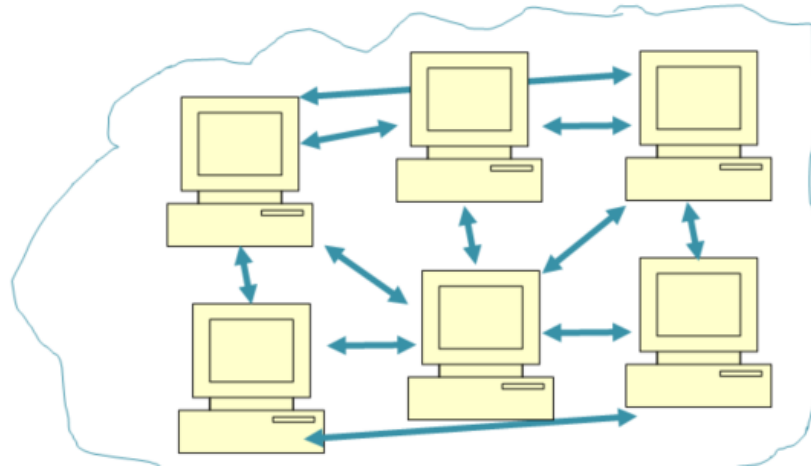
**DISTRIBUTED SYSTEMS**

(分布式系统)

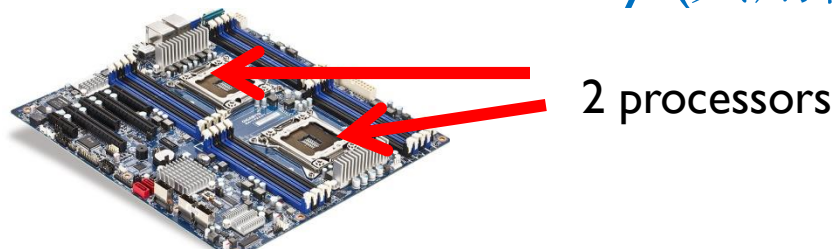
# Parallel system (并联系统)

**A set of components (e.g. computers, processors, threads) that perform tasks in parallel (在并行).**

- e.g. a **cloud** communicating via a network.



e.g. a **multi-processor computer (多处理器电脑)** where processors communicate via shared memory (共用存储器).

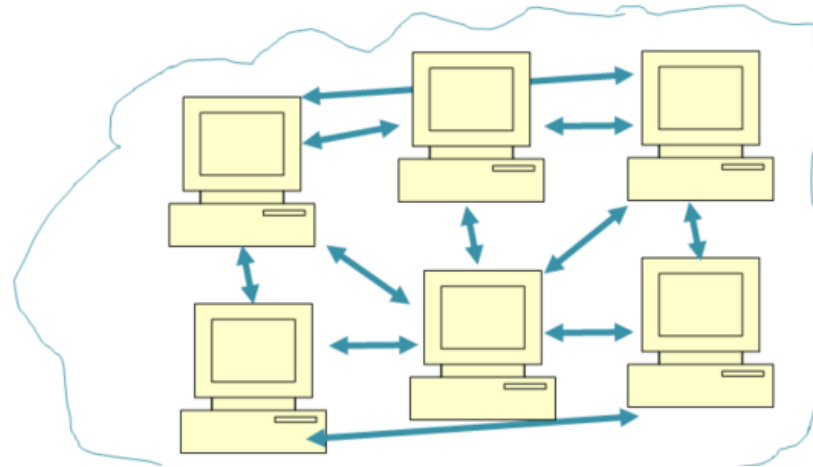




# Distributed system (分布式系统)

**A set of computers that communicate through a network by sending/receiving messages.**

- e.g. a **cloud** communicating via a network.



e.g. a **messaging applications like Wechat (微信)**

...



# Which tasks can be done in parallel (在并行)?

- Counting the number of students in the classroom



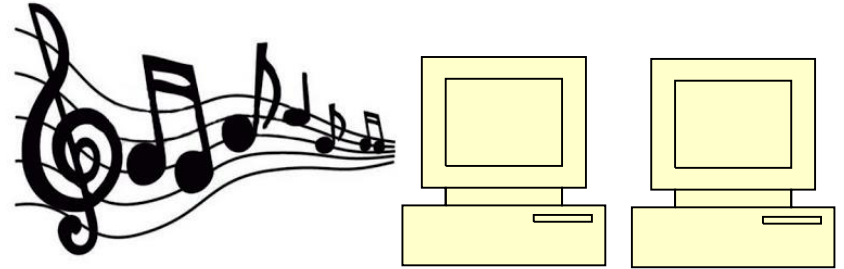
- Grading the assignments (作业) of students

• ...



# Which tasks cannot be done in parallel?

- Playing a song. Using more computers will not play the song faster.



- “Pregnancy (怀孕). More women will not reduce the length of pregnancy”.



- Cooking (做饭): washing vegetables, cutting a green onion, etc. Some steps cannot be done in parallel.

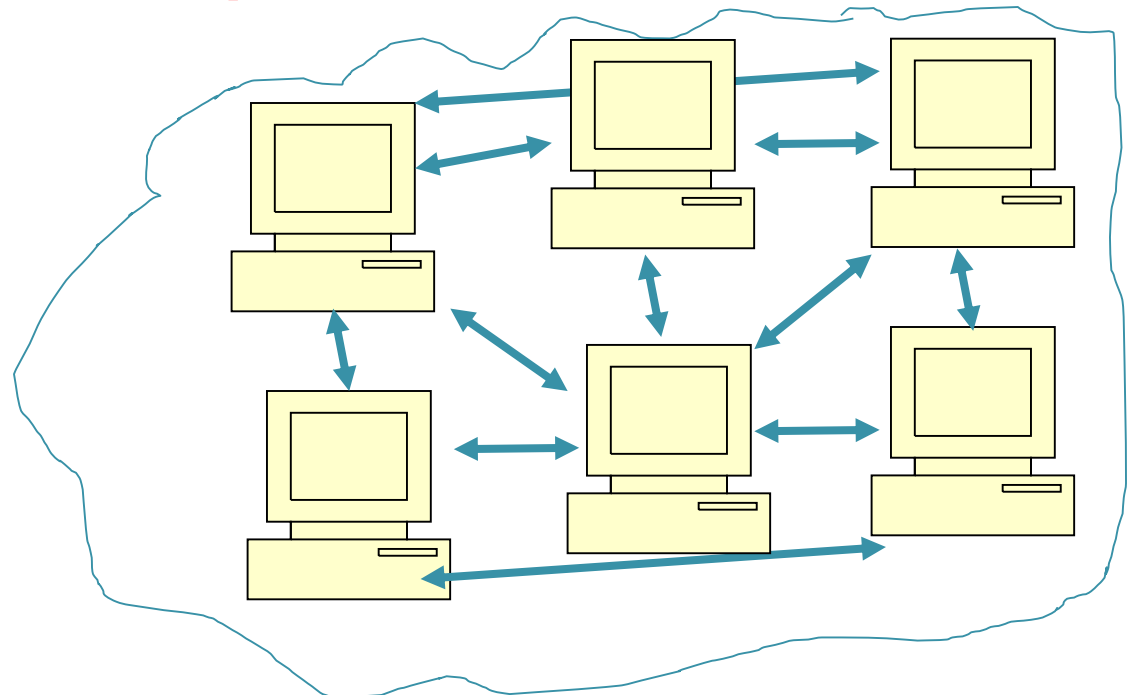


# Is it faster to do a task in parallel?

## Sometimes. Why?

**Because time must be spent for coordination (协调) and communication.**

**Using more computers is not always better!**



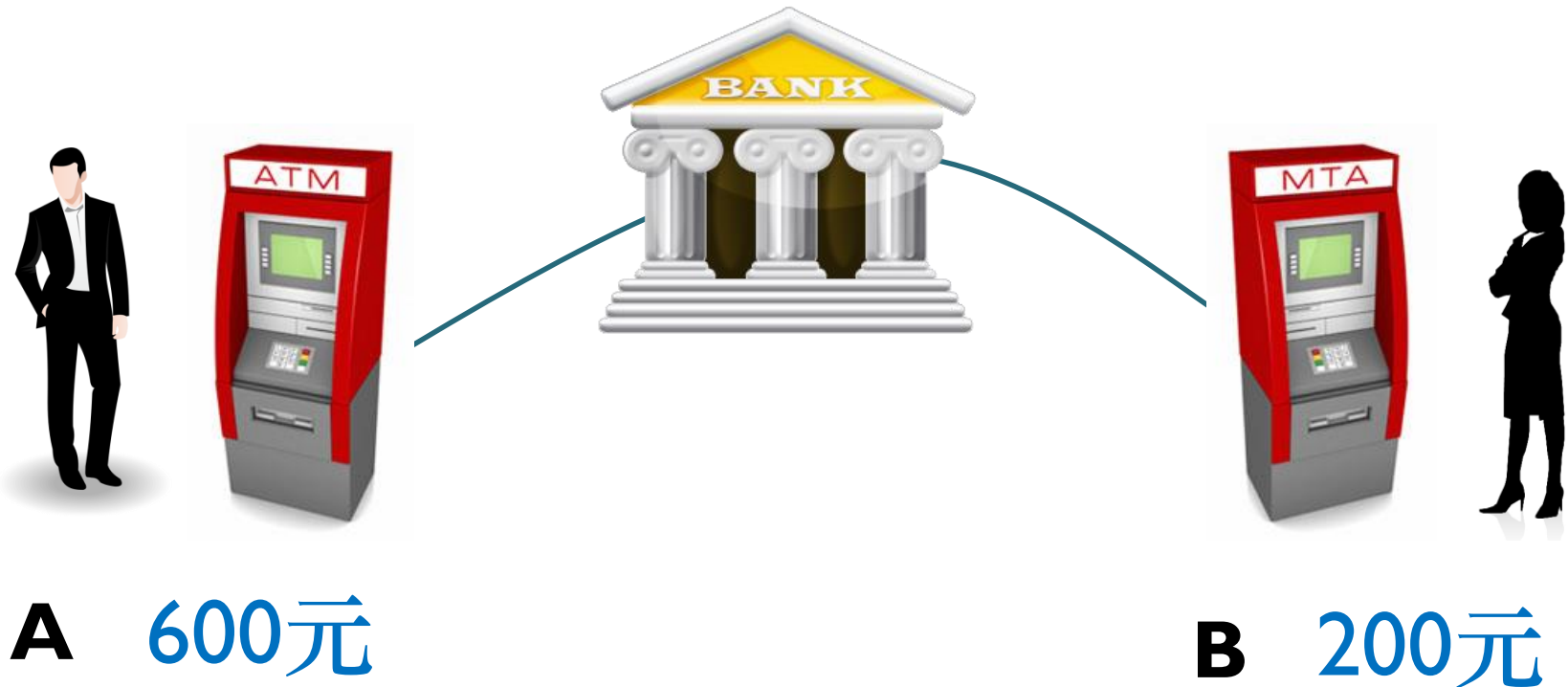
# Challenges of parallel computing

- Parallel system
- There are **several challenges** related to coordinating a set of computers that work in parallel.
- An **overview** of the **main challenges** →

# Failures (故障) may occur

After a failure, the state of a parallel system may become incorrect.

**Example:** consider that a person **A** wants to transfer 100 元 to a person **B**



# Example

```
Transfer_money(A, B, amount){
```

```
  read(A);
```

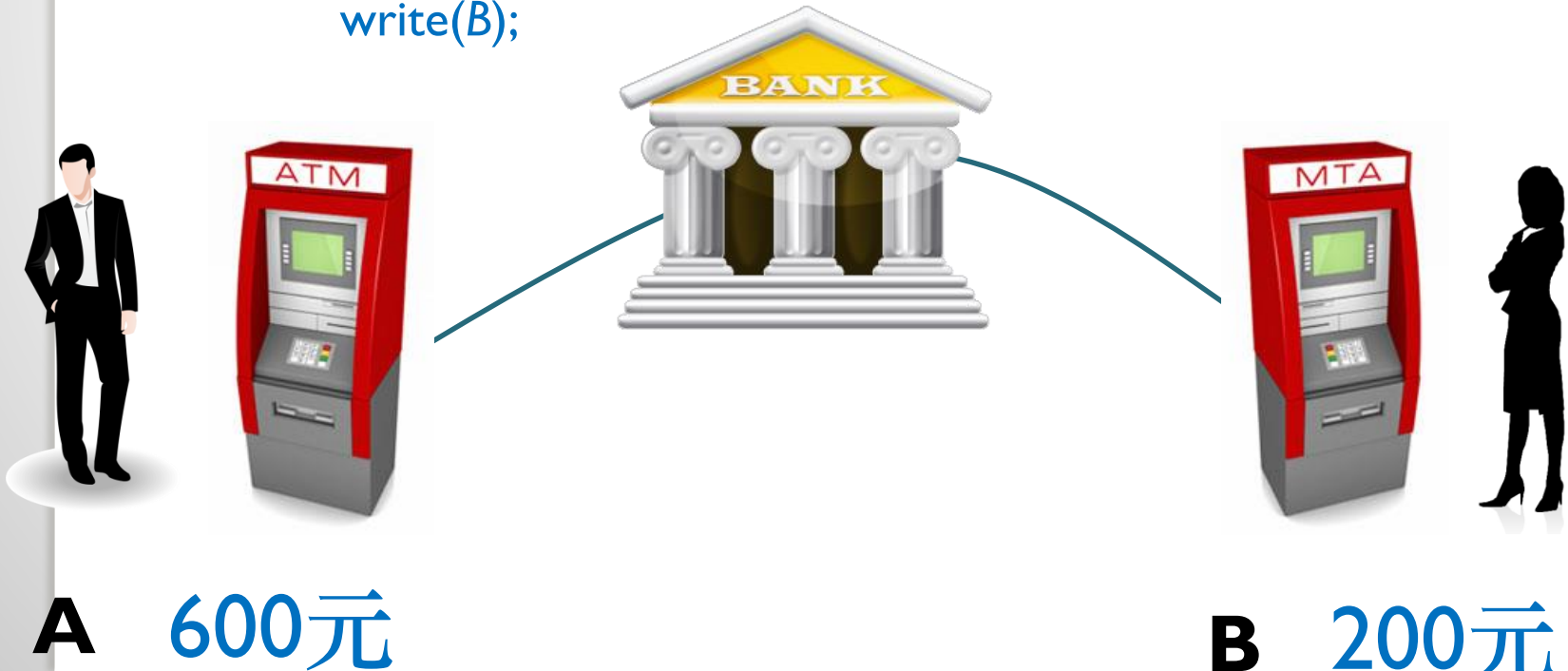
```
  A := A - amount;
```

```
  write(A);
```

```
  read(B);
```

```
  B := B + amount;
```

```
  write(B);
```



# Example

```
Transfer_money(A, B, amount){
```

```
  read(A);
```

```
  A := A - amount;
```

```
  write(A);
```

```
  read(B);
```

```
  B := B + amount;
```

```
  write(B);
```

100 元 is withdrawn  
from the account of **A**



**A** 500元

**B** 200元



# Example

```
Transfer_money(A, B, amount){
```

```
  read(A);
```

```
  A := A - amount;
```

```
  write(A);
```

```
  read(B);
```

```
  B := B + amount;
```

```
  write(B);
```

A failure occurs before the money is transferred to person B.

The money is lost!



**A** 500元

**B** 200元

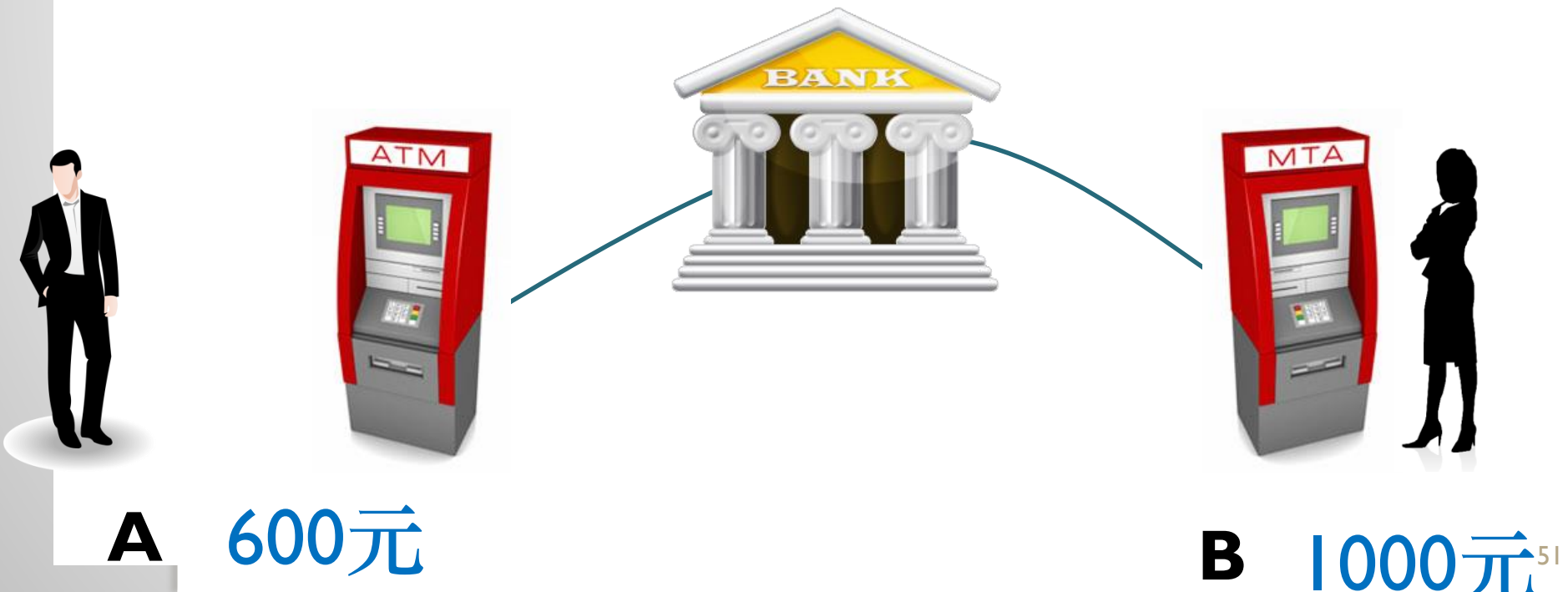
# A solution

- Each computer should keep the history of the operations that it performs on data.  
(a **log** -访问日志)
- If there is a failure, a computer can **undo** the operations to return to a correct state.

# Concurrent accesses to data (并发访问)

Some resources must not be accessed by two computers at the same time. Otherwise, problems may occur!

**Example:** Person A wants to transfer 50 元 to person B  
Person B wants to transfer 500 元 to person A



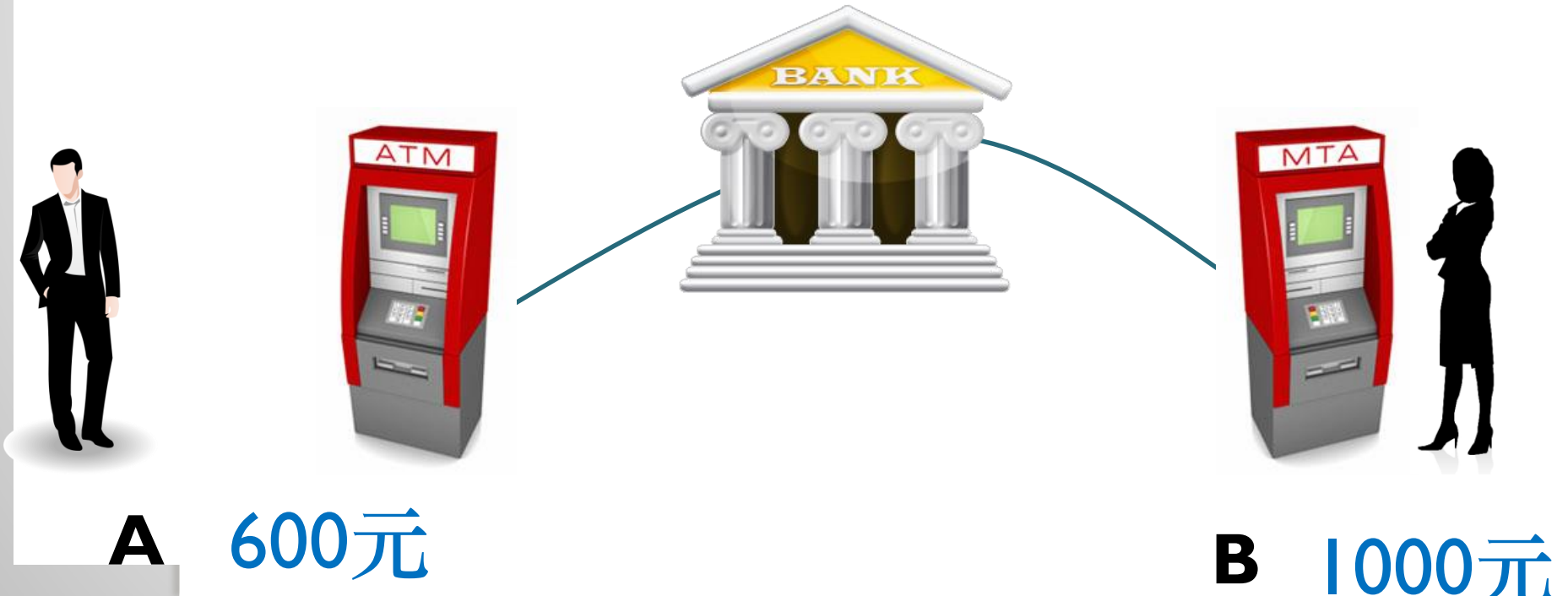
# Example

**Transfer\_money(A, B, 50元)**

```
read(A);  
A := A - 50元 ;  
write(A);  
read(B);  
B := B + 50元 ;  
write(B);
```

**Transfer\_money(B, A, 500元)**

```
read(B);  
B := B - 500元;  
write(B);  
read(A);  
A := A + 500元;  
write(A);
```



# Example

**Transfer\_money(A, B, 50元)**

read(A);

**A := A - 50元 ;     A = 550元**

write(A);

read(B);

**B := B + 50元 ;**

write(B);

**Transfer\_money(B, A, 500元)**

read(B);

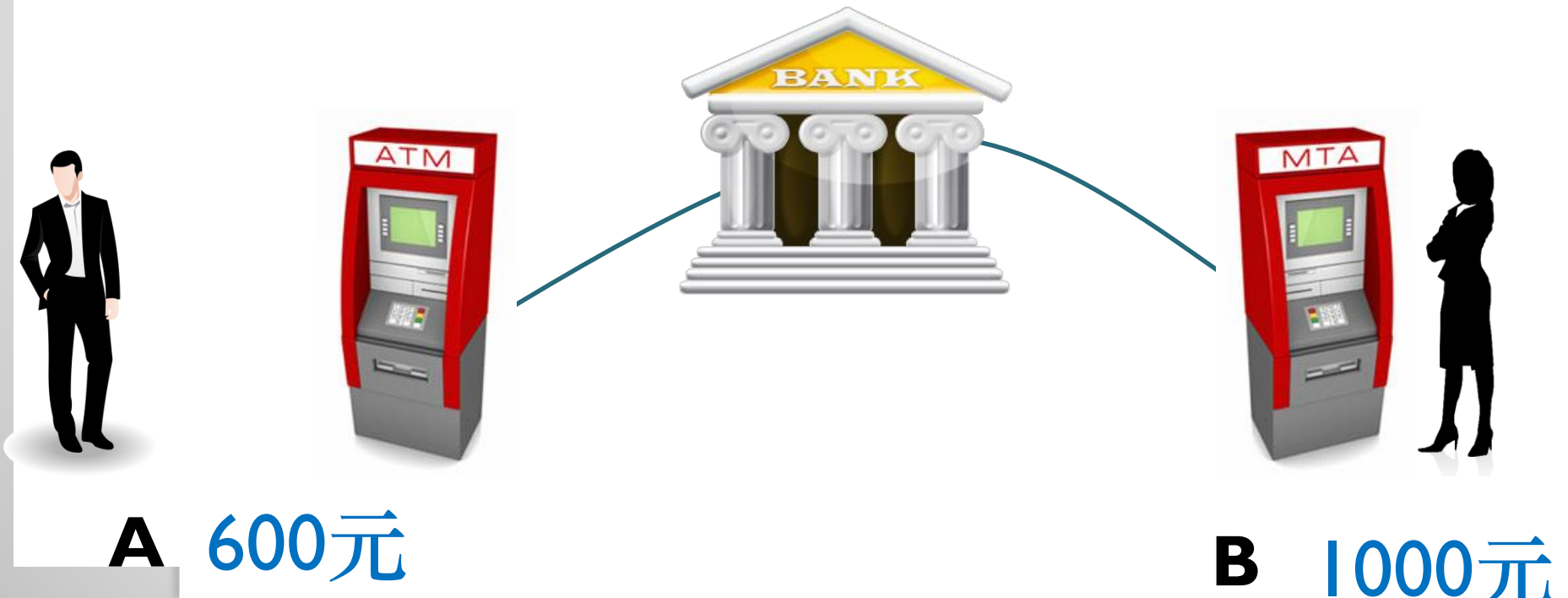
**B := B - 500元;**

write(B);

read(A);

**A := A + 500元;**

write(A);



# Example

**Transfer\_money(A, B, 50元)**

read(A);

**A := A - 50元 ;     A = 550元**

write(A);

read(B);

**B := B + 50元 ;**

write(B);

**Transfer\_money(B, A, 500元)**

read(B);

**B := B - 500元;**

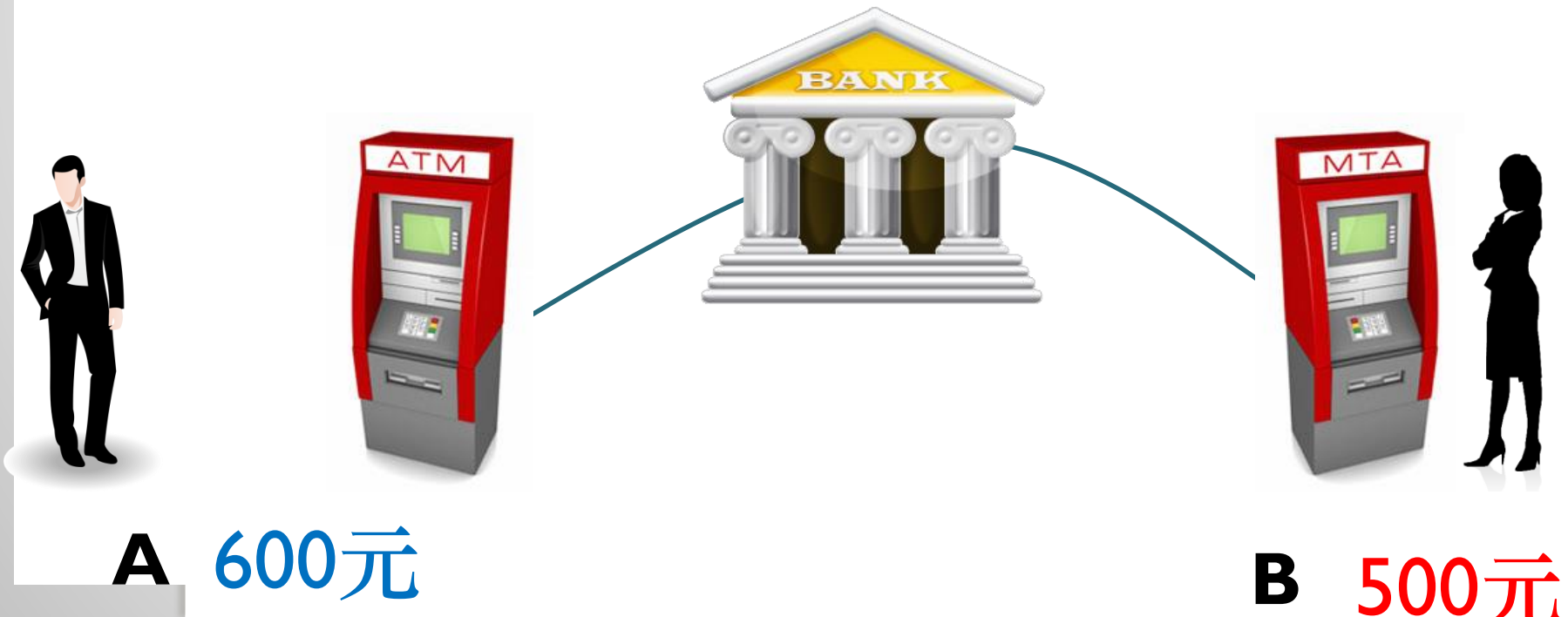
**B = 500元**

write(B);

read(A);

**A := A + 500元;**

write(A);



# Example

**Transfer\_money(A, B, 50元)**

read(A);

**A := A - 50元 ;     A = 550元**

write(A);

read(B);

**B := B + 50元 ;**

write(B);

**Transfer\_money(B, A, 500元)**

read(B);

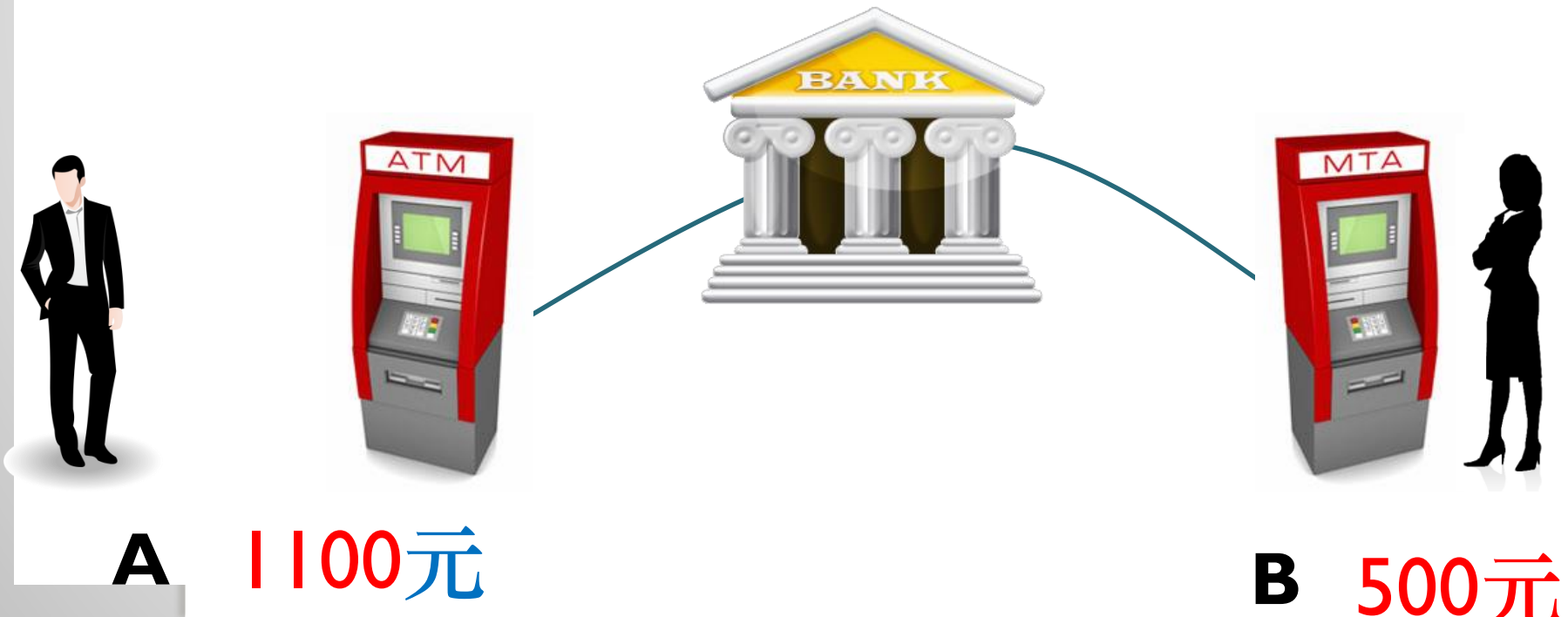
**B := B - 500元;**

write(B);

read(A);

**A := A + 500元;**

write(A);



# Example

**Transfer\_money(A, B, 50元)**

```
read(A);  
A := A - 50元 ;  
write(A);  
read(B);  
B := B + 50元 ;  
write(B);
```

**Transfer\_money(B, A, 500元)**

```
read(B);  
B := B - 500元;  
write(B);  
read(A);  
A := A + 500元;  
write(A);
```





# Example

**Transfer\_money(A, B, 50元)**

```

read(A);
A := A - 50元;
write(A);
read(B);
B := B + 50元;
write(B);

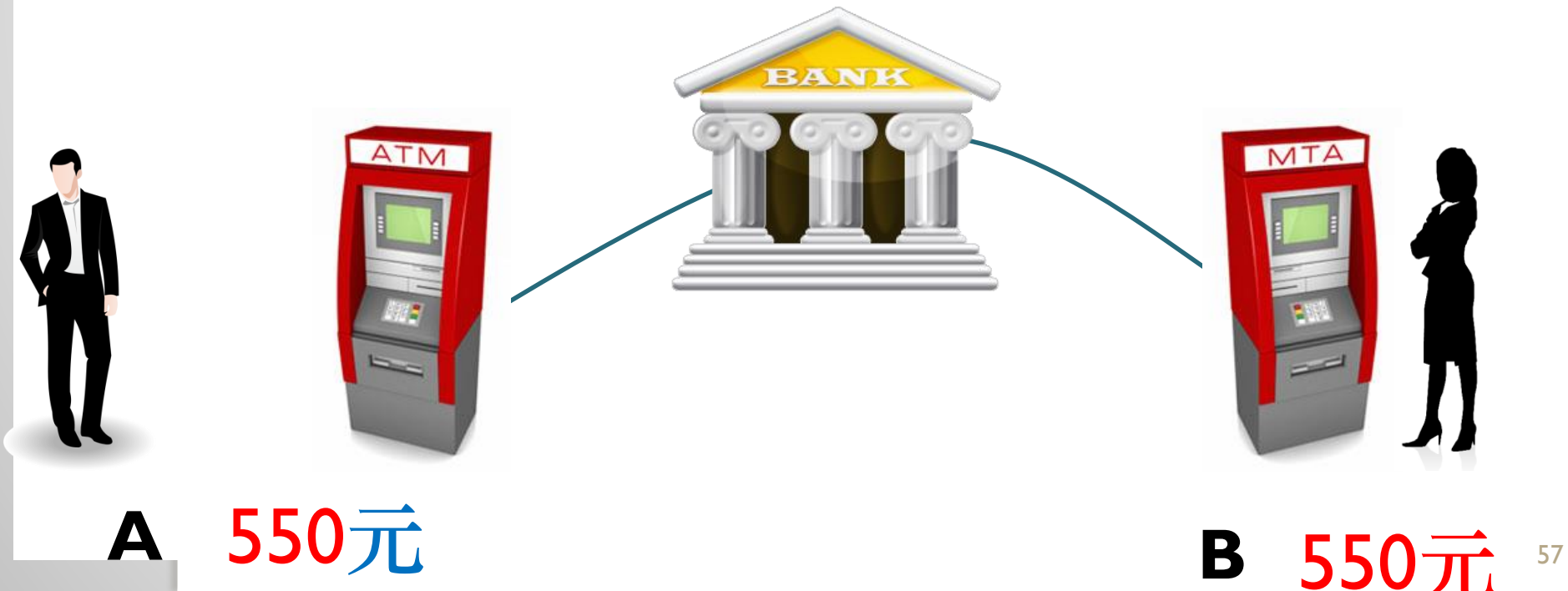
```

**Transfer\_money(B, A, 500元)**

```

read(B);
B := B - 500元;
write(B);
read(A);
A := A + 500元;
write(A);

```

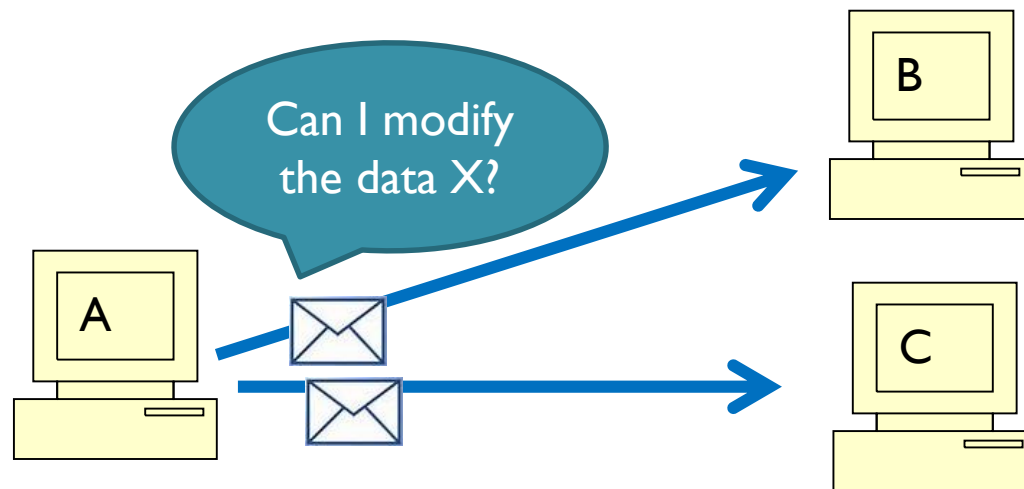


**A 550元**

**B 550元**

# A solution

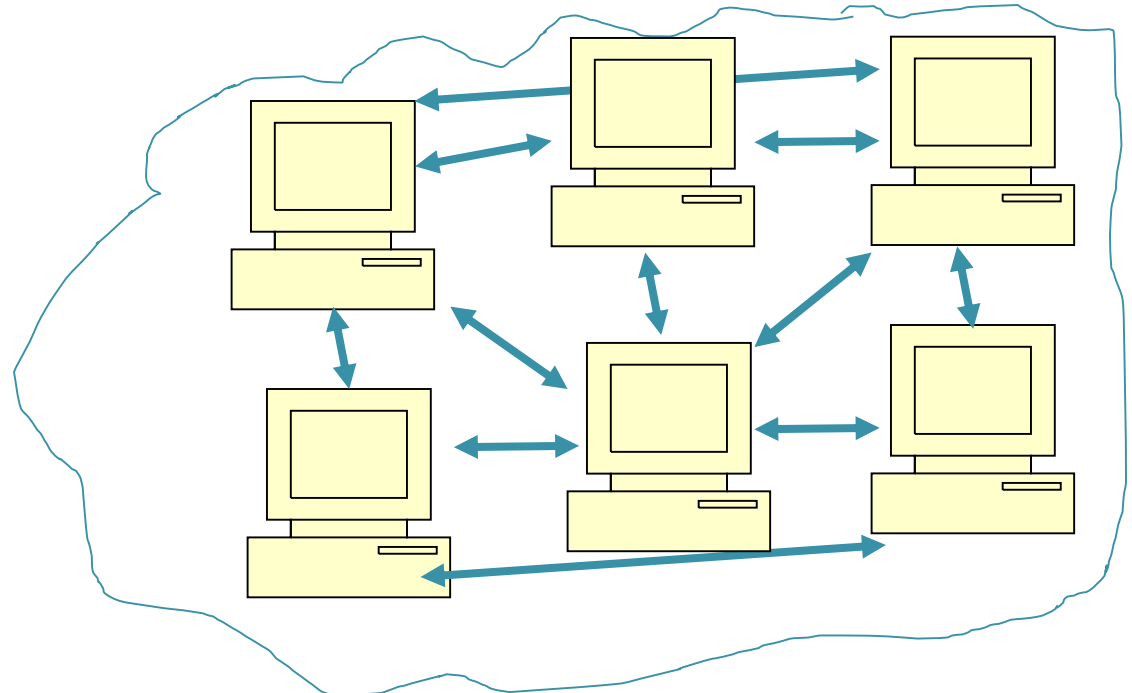
- A **computer** should always **request the permission to modify data** that is **shared** with other computers.
- This ensure that no other computer will modify the data at the same time.
- This is called **mutual exclusion** (互斥).



The **computer A** requests to modify data **X**

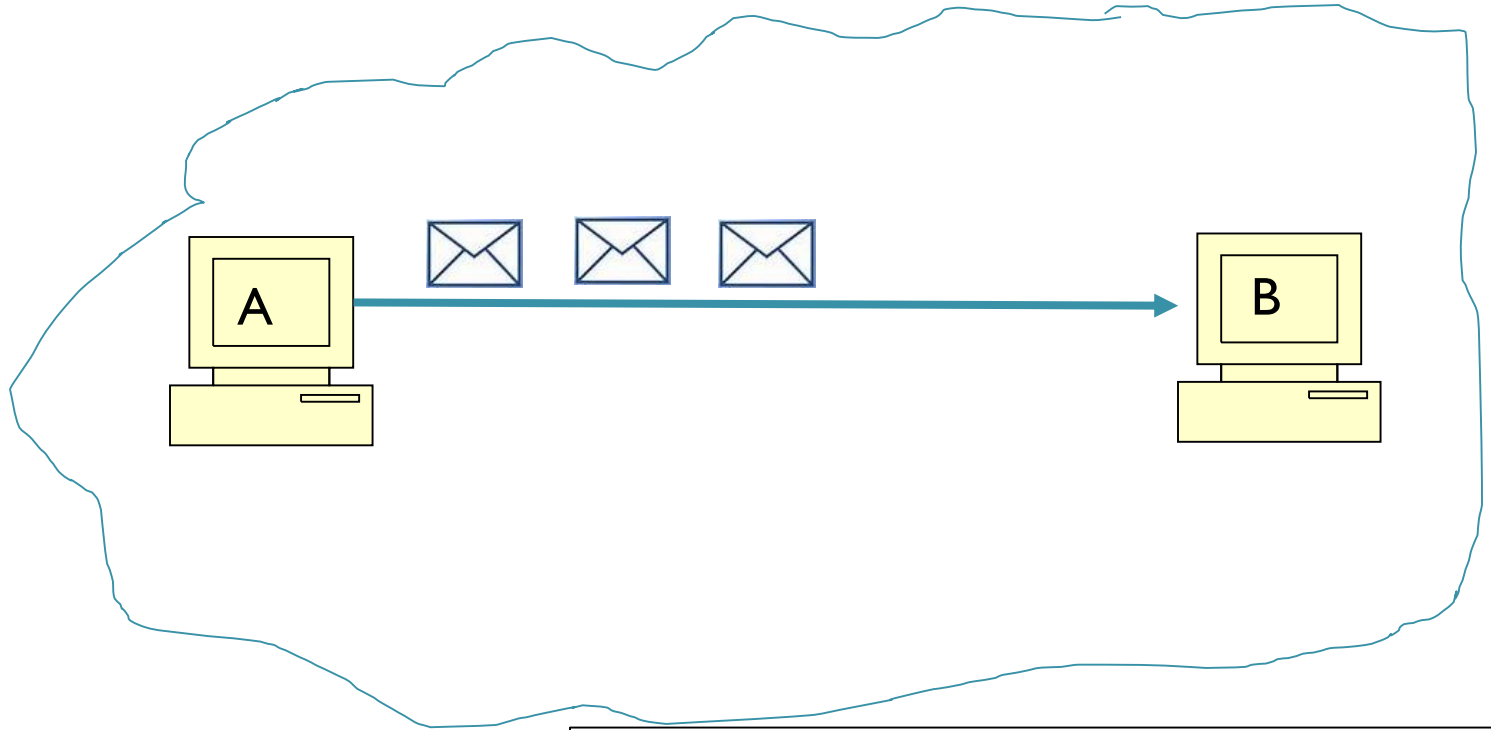
# Challenges of distributed computing

- Distributed system
- An **overview** of the **main challenges** →



# How computers communicate?

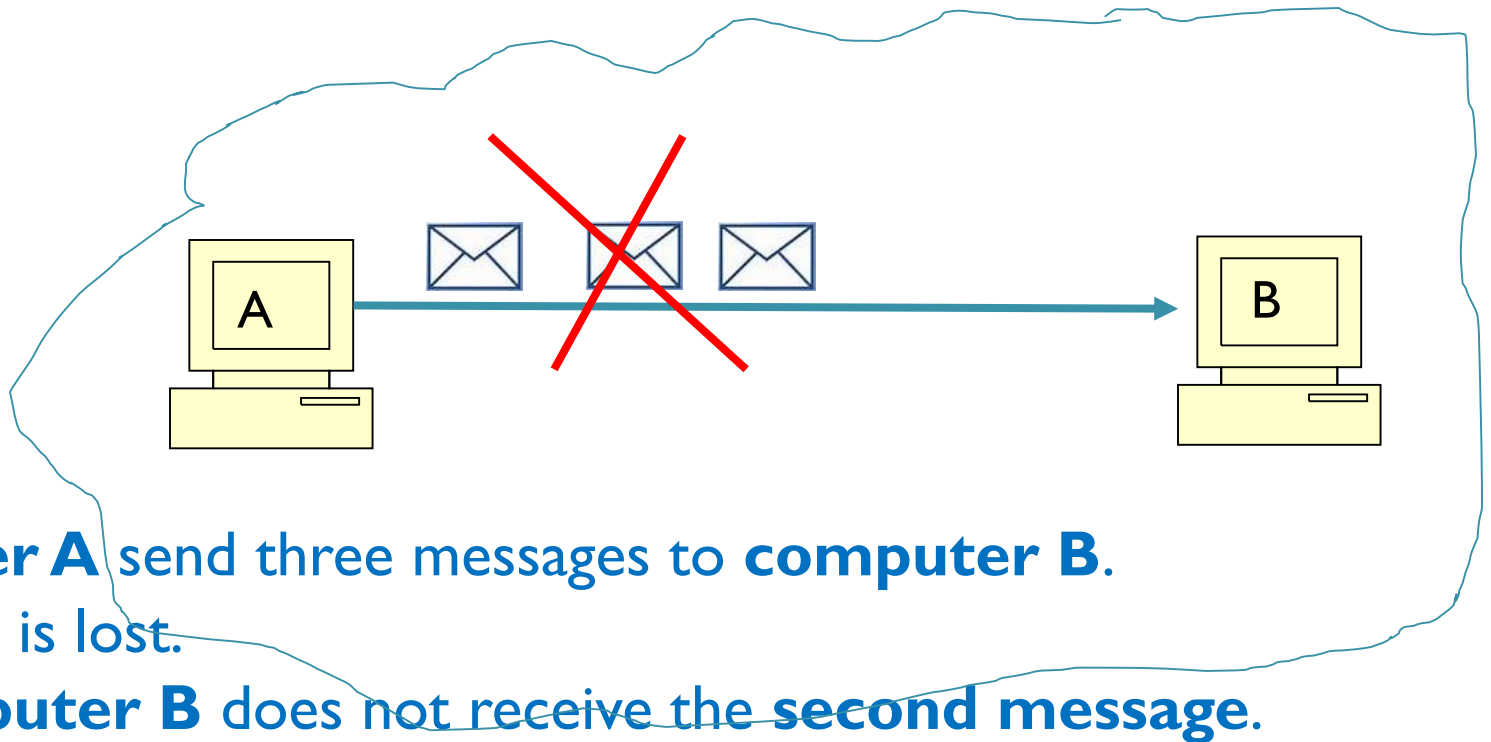
- **Computers send messages** to other computers through a network such as the Internet.
- **Protocol (通信协议)**: a set of rules that some computers follow to communicate with each other



**Several problems** may occur when sending messages over a network →

# Problem 1: Message loss (消息丢失)

Some messages may be lost due to an unreliable network, or other problems occurring on a network.



**Computer A** send three messages to **computer B**.

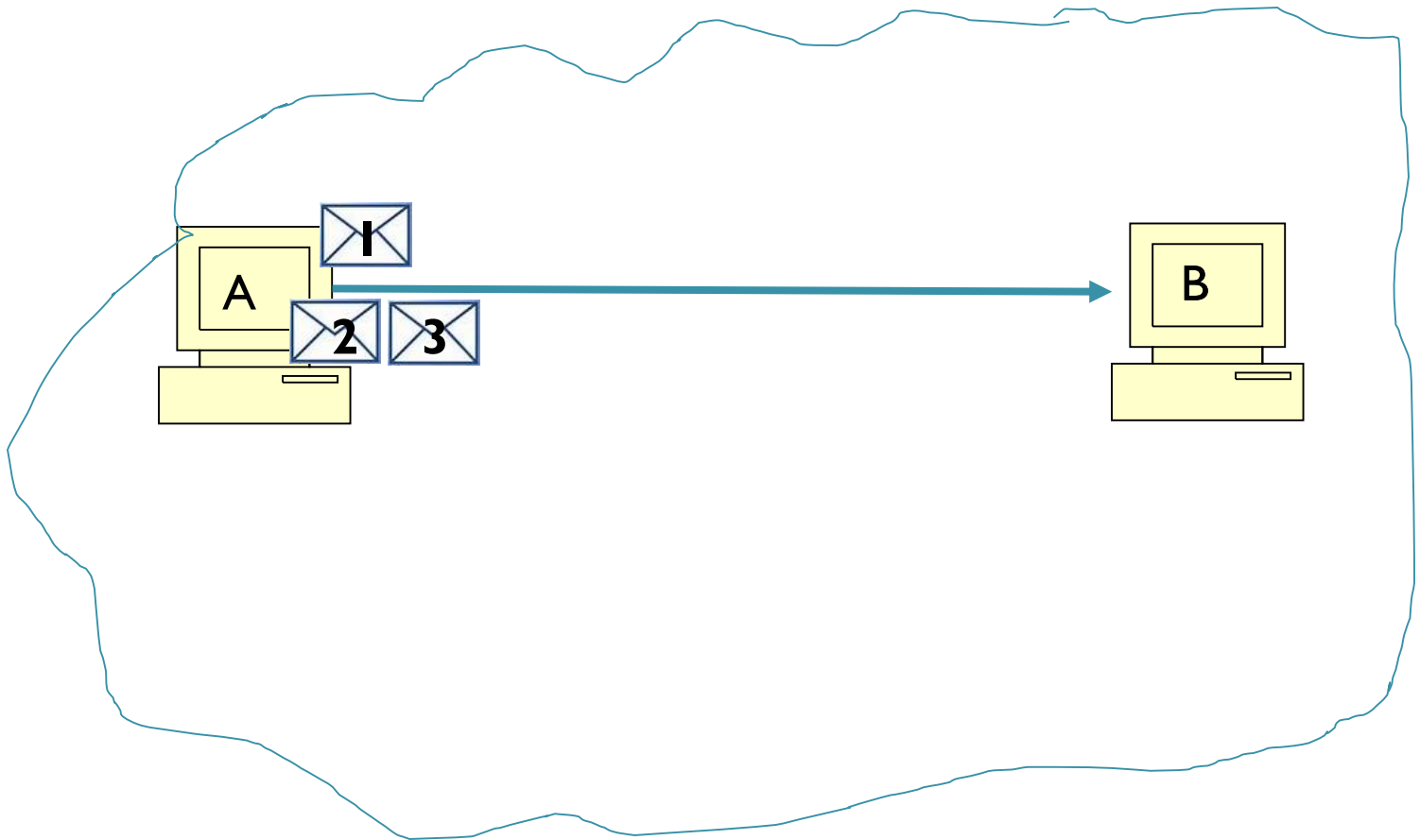
A message is lost.

The **computer B** does not receive the **second message**.

How to avoid this problem? →

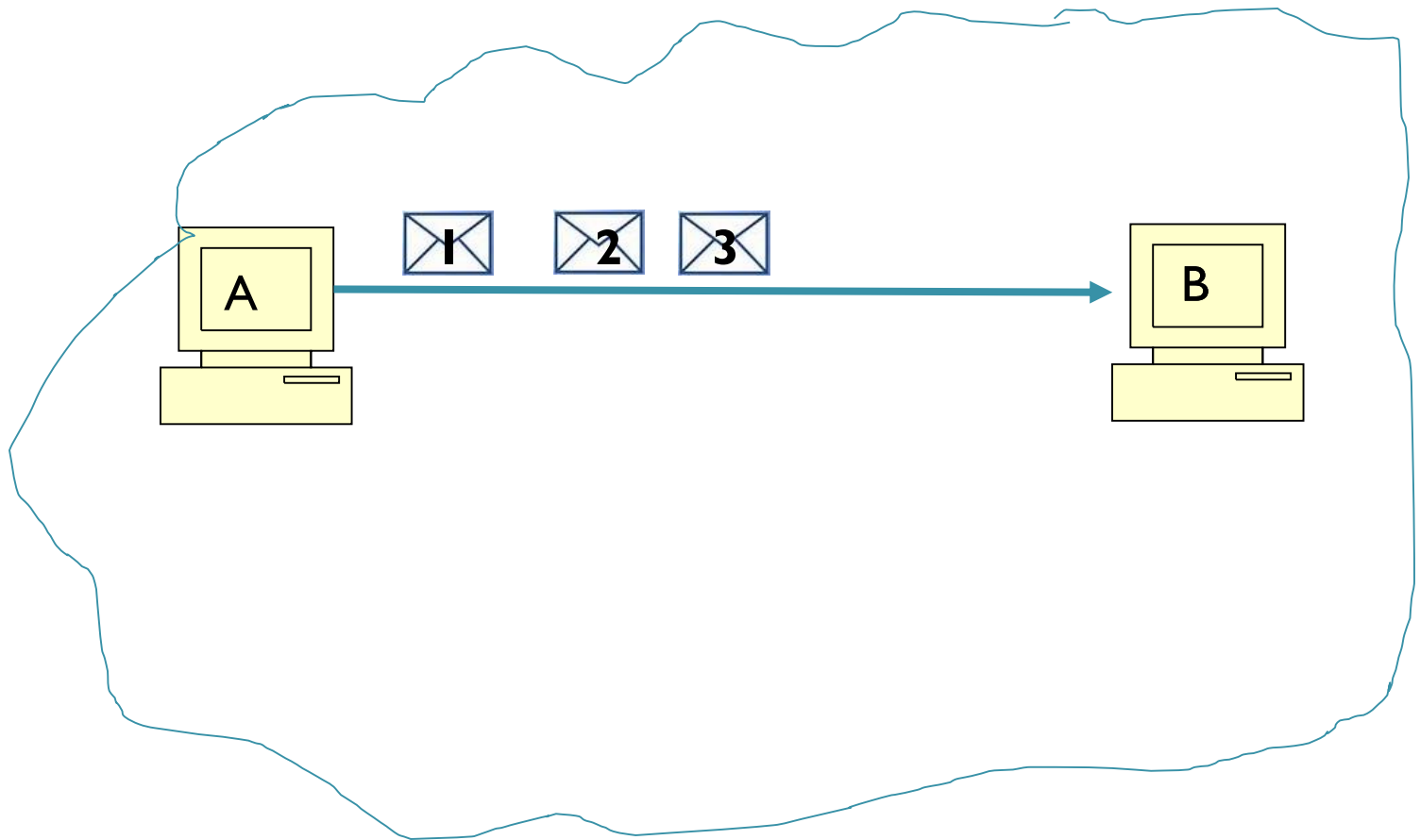
# A solution

**Messages** are numbered using **sequence numbers** (序列号) 1,2,3,... before being sent.



# A solution

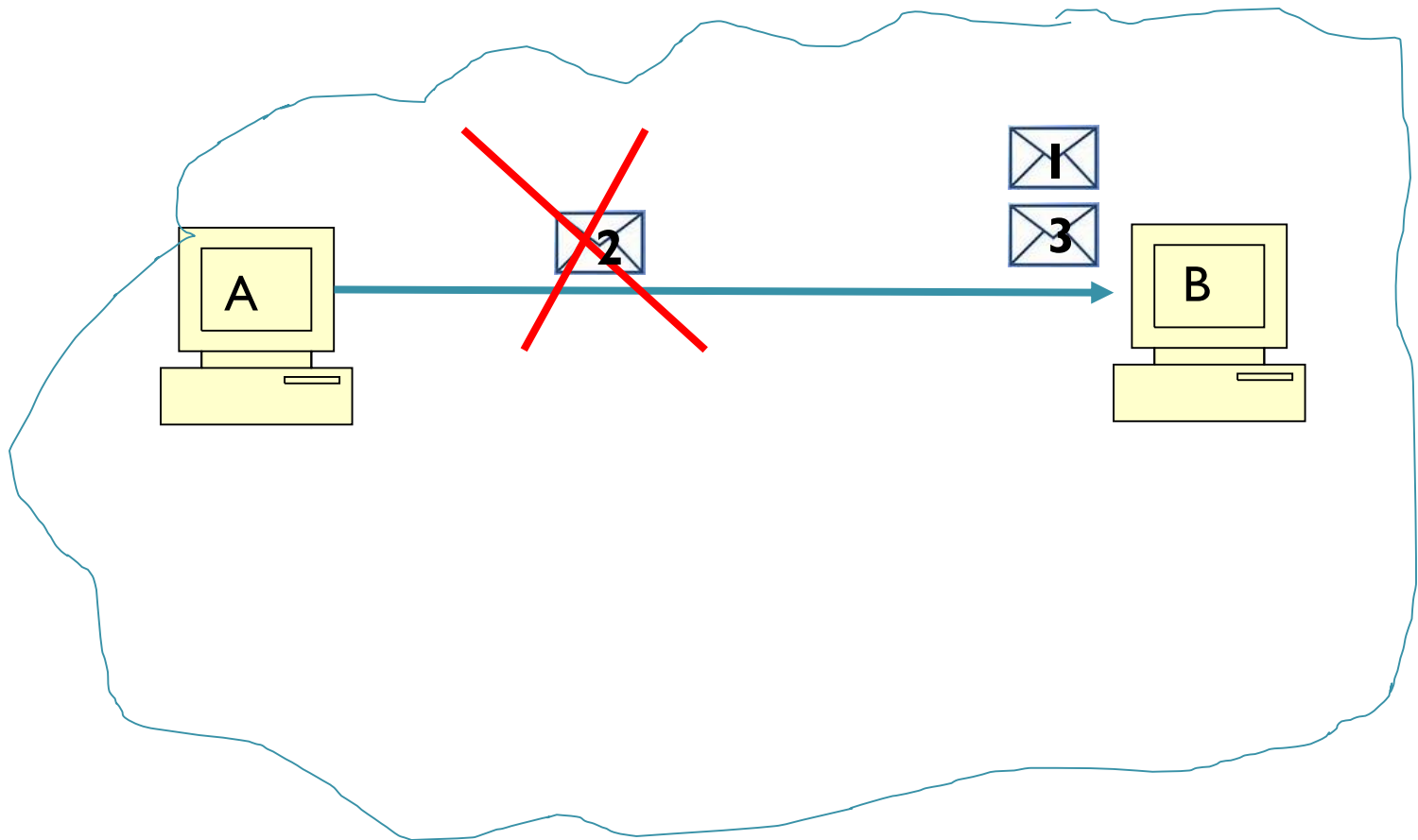
Computer **A** sends the three messages.



# A solution

Message 2 is lost.

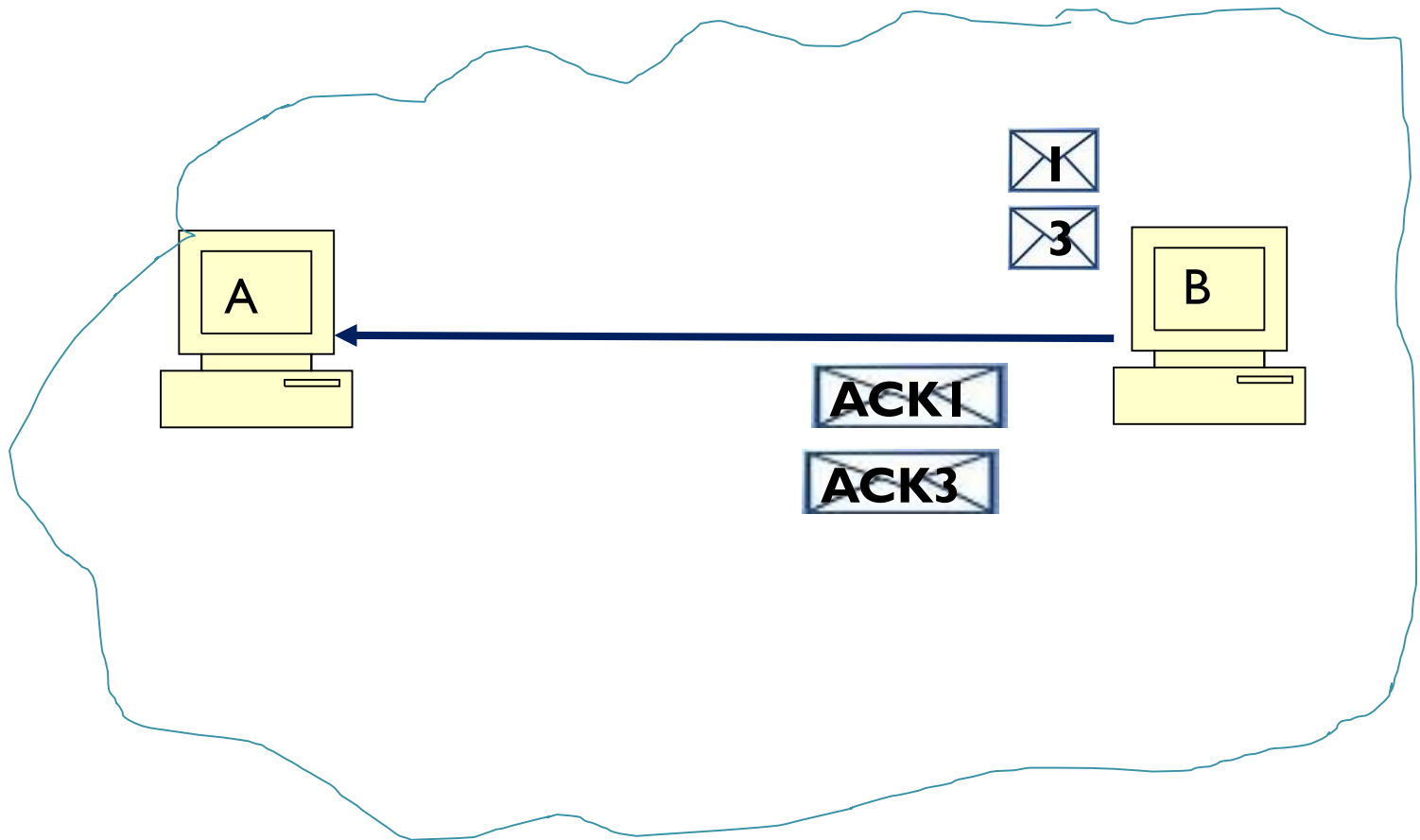
Computer B only receives messages 1 and 3





# A solution

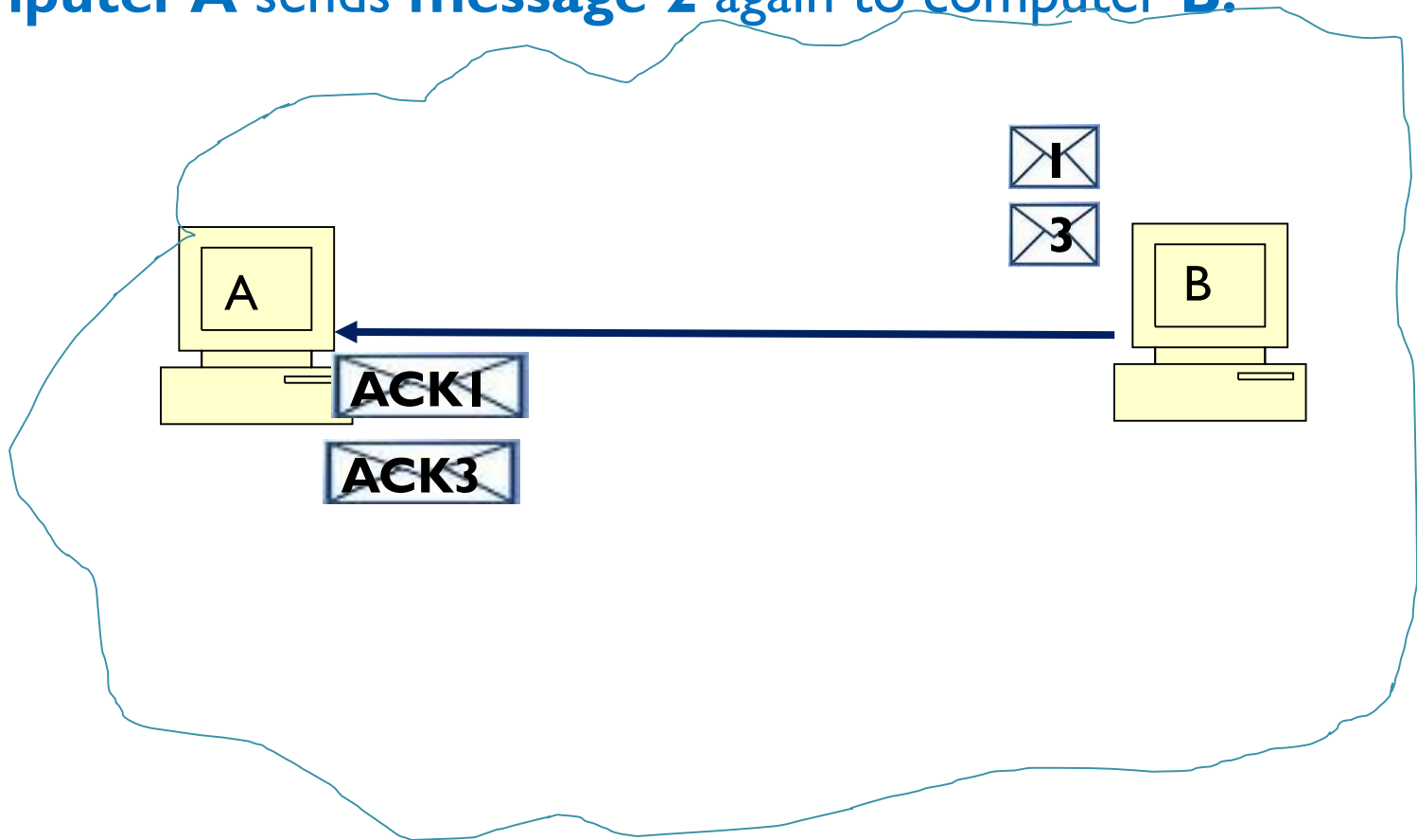
**Computer B** sends **acknowledgements (确认)** to inform **computer A** that it has received **messages 1 and 3**



# A solution

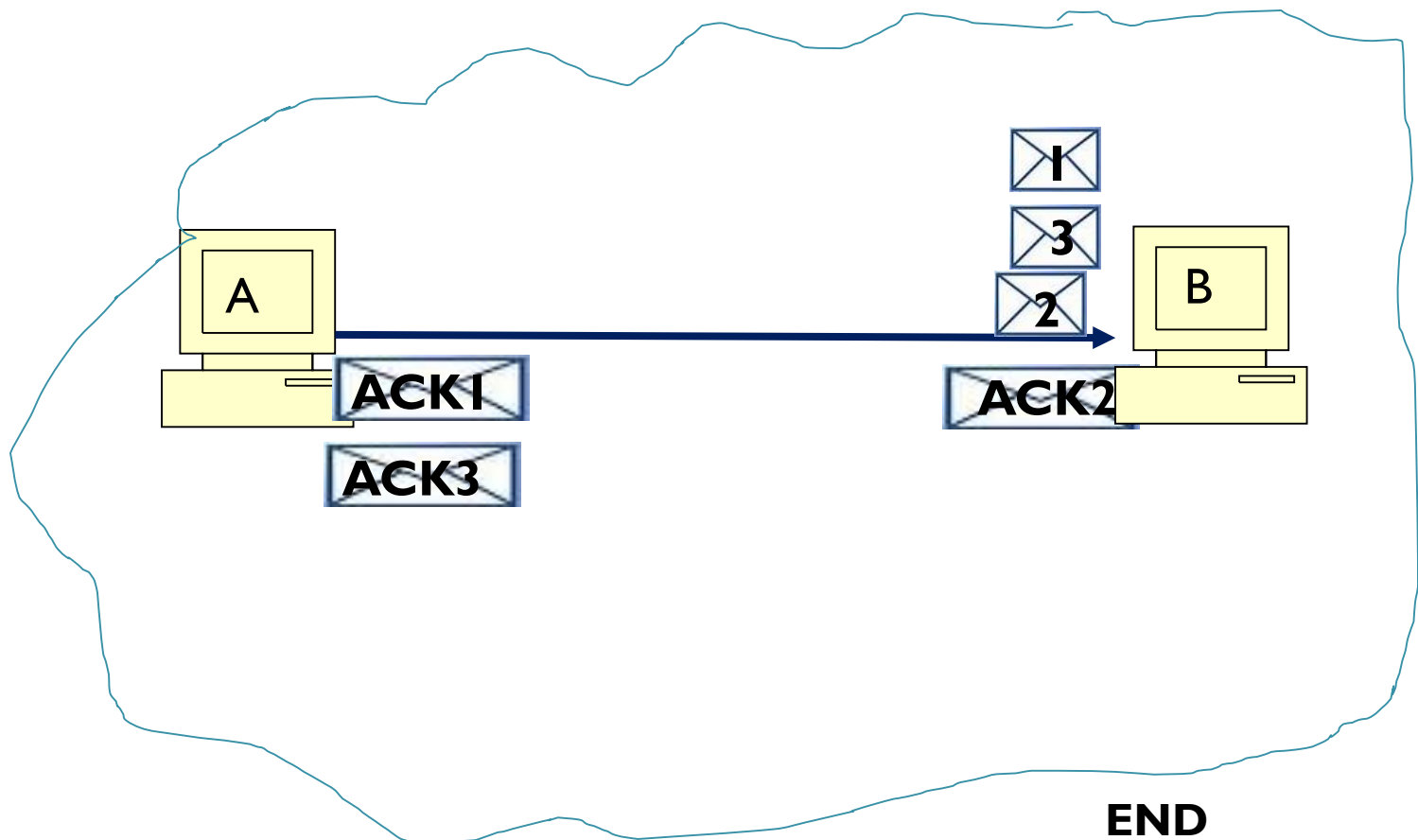
**Computer A** receives acknowledgements for **message 1** and **3**, but not for **message 2**.

Thus, **computer A** sends **message 2** again to **computer B**.



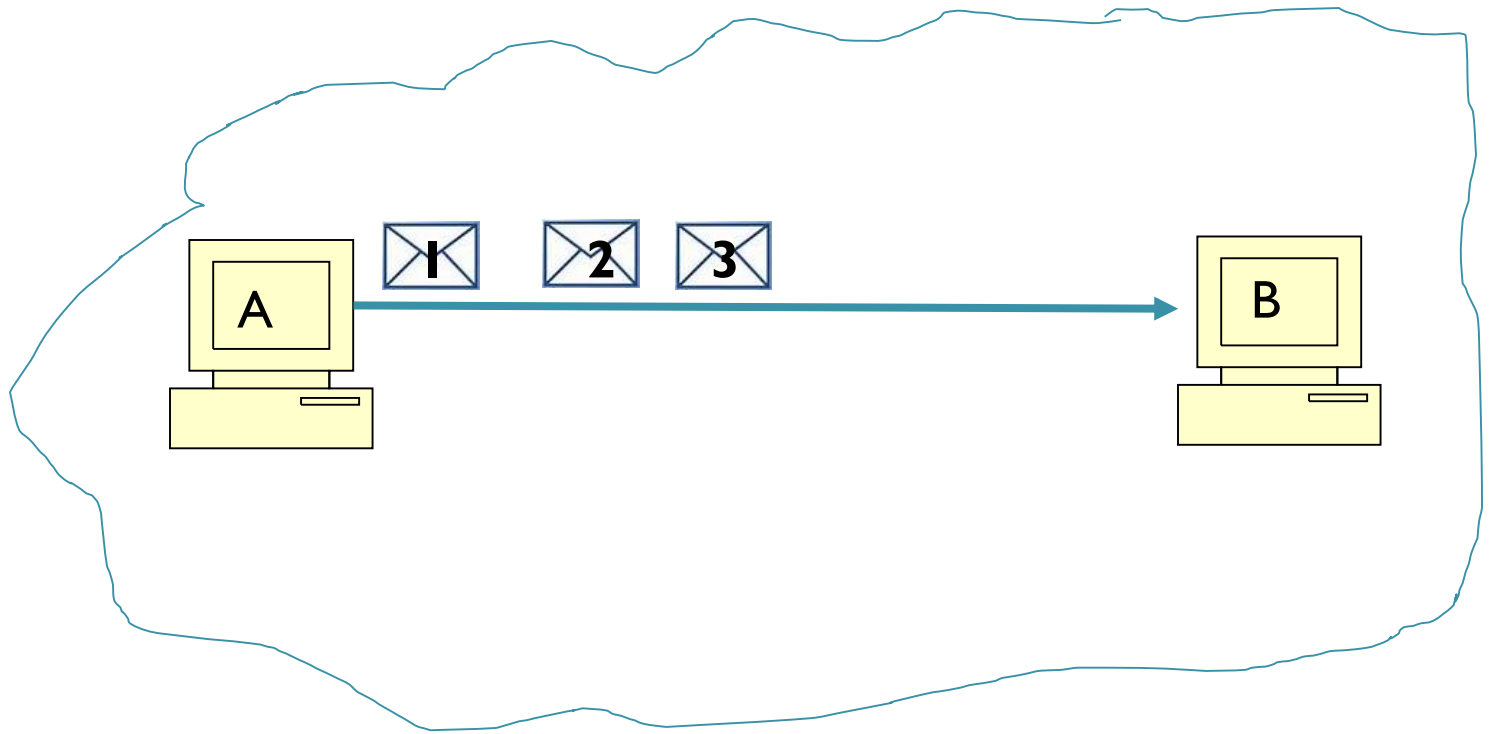
# A solution

**Computer B** sends an acknowledgement to tell **Computer A** that it has received **message 2**.



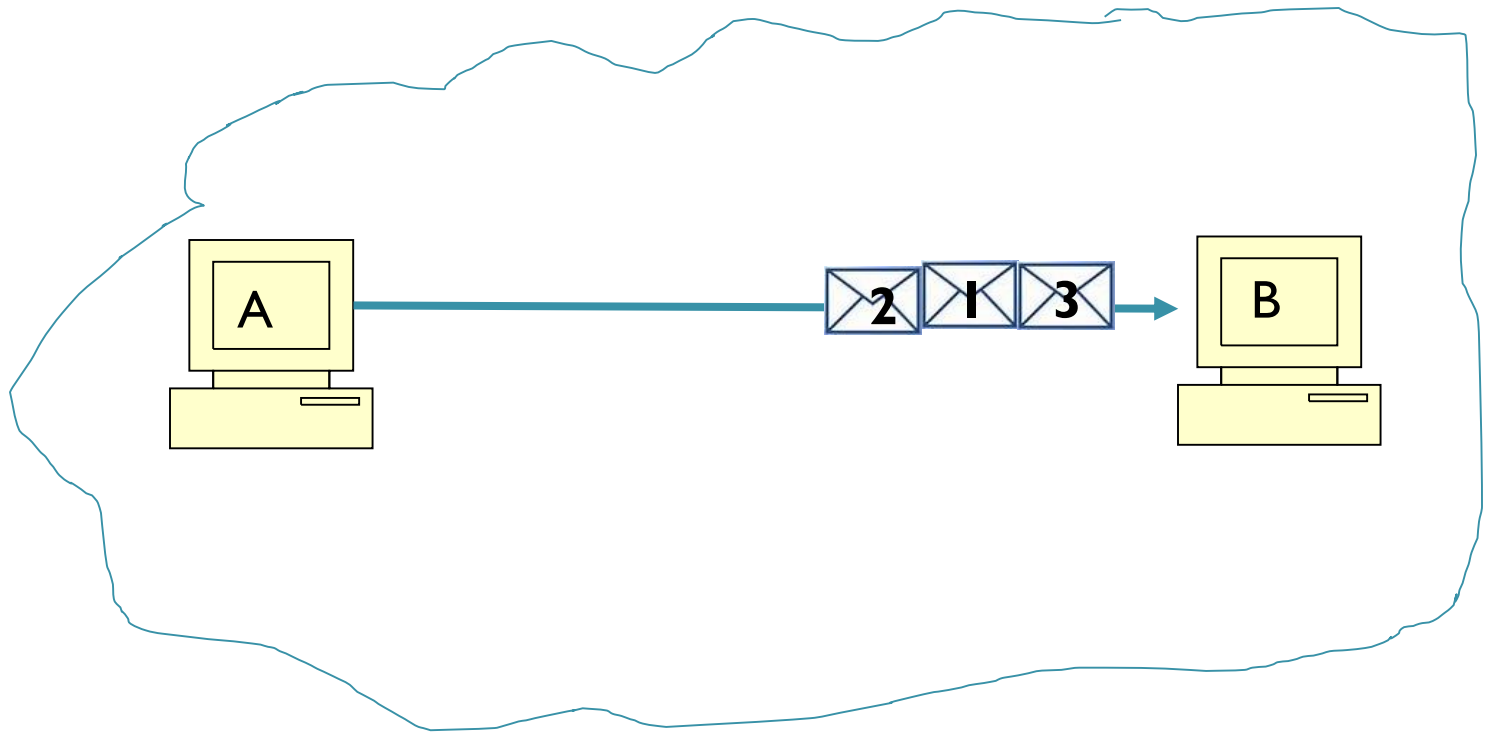
## Problem 2: Messages may arrive in an incorrect order

On the internet, it is not guaranteed that messages are received in the order that are sent.



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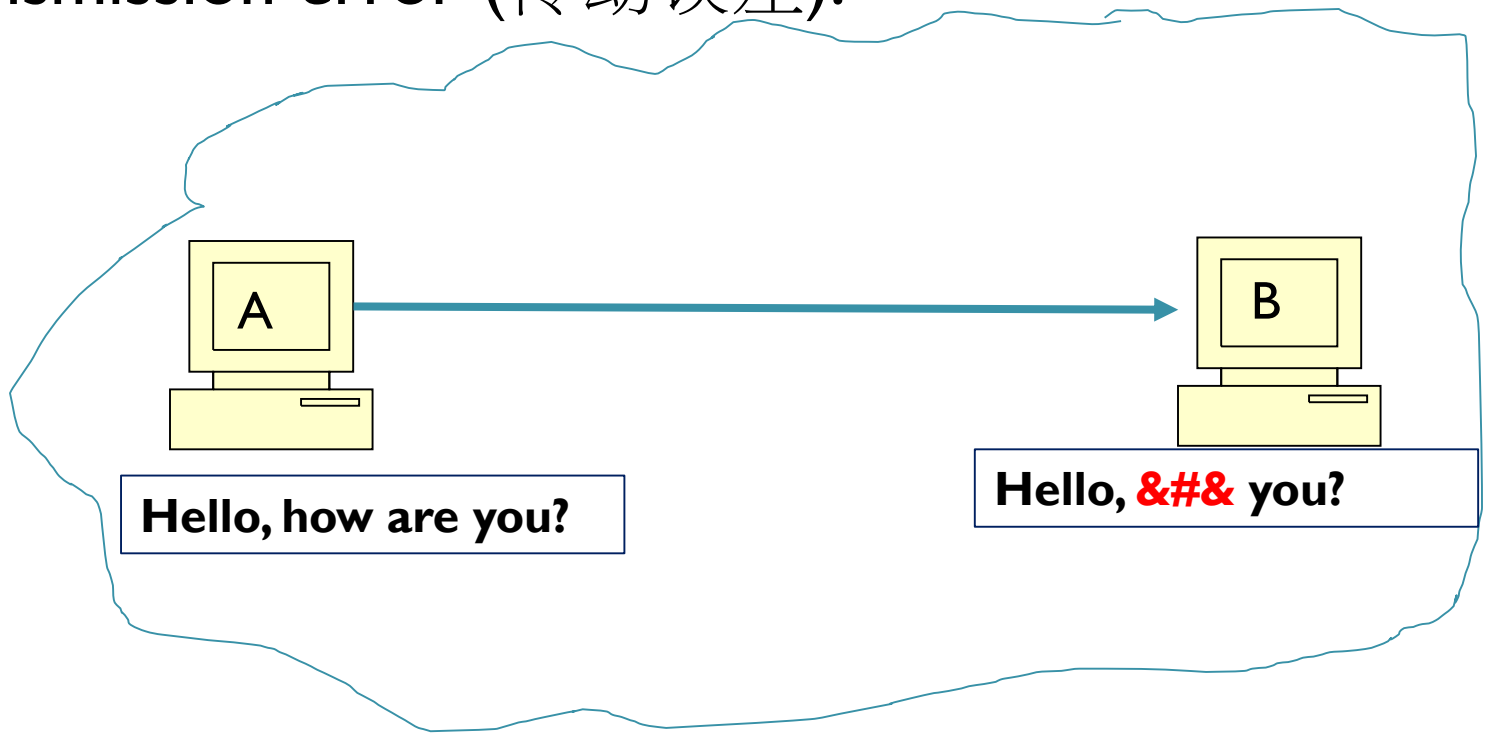
**Solution:** The **sequence numbers** (序列号) on messages can be used to **reorder the messages**.



# Problem 3: Corrupted messages

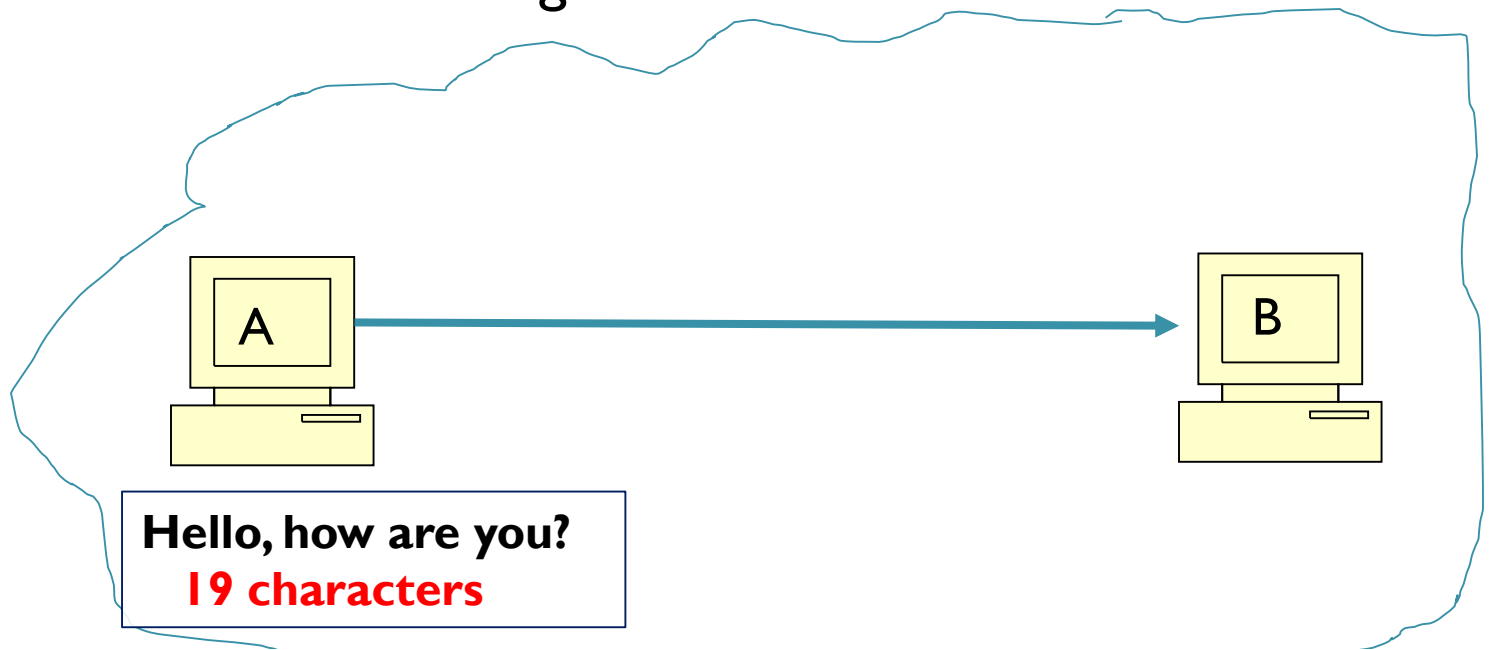
## (损坏的消息)

A message sent on a network may become corrupted due to a transmission error (传动误差).



# Solution: use an **error detection code** (错误检测代码)

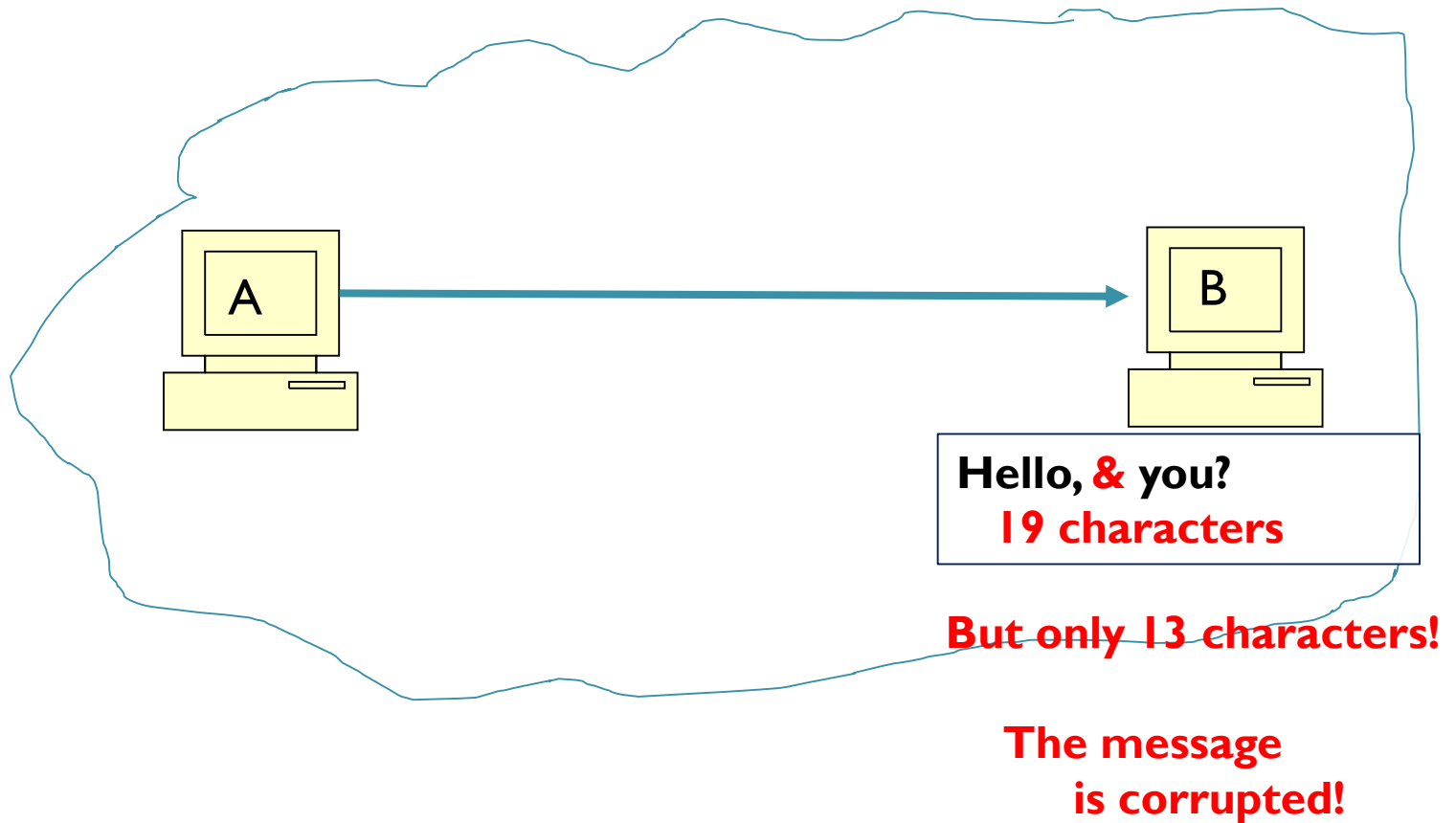
An **error detection code** is calculated for each message. It is sent with the message



- **Computer A** calculates a **code** before sending his message.
- The **code** is the number of characters in the message (including spaces).

# Solution: use an **error detection code** (错误检测代码)

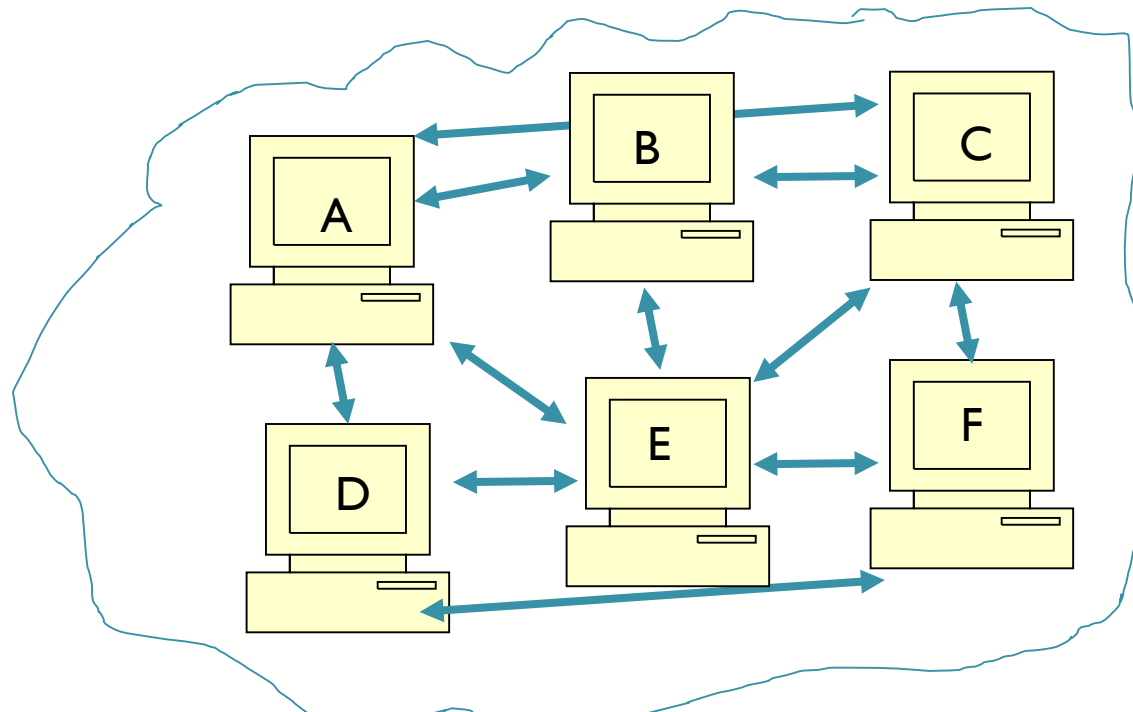
- **Computer B** recalculates the code.





# Other challenge: how to know the state of a distributed system?

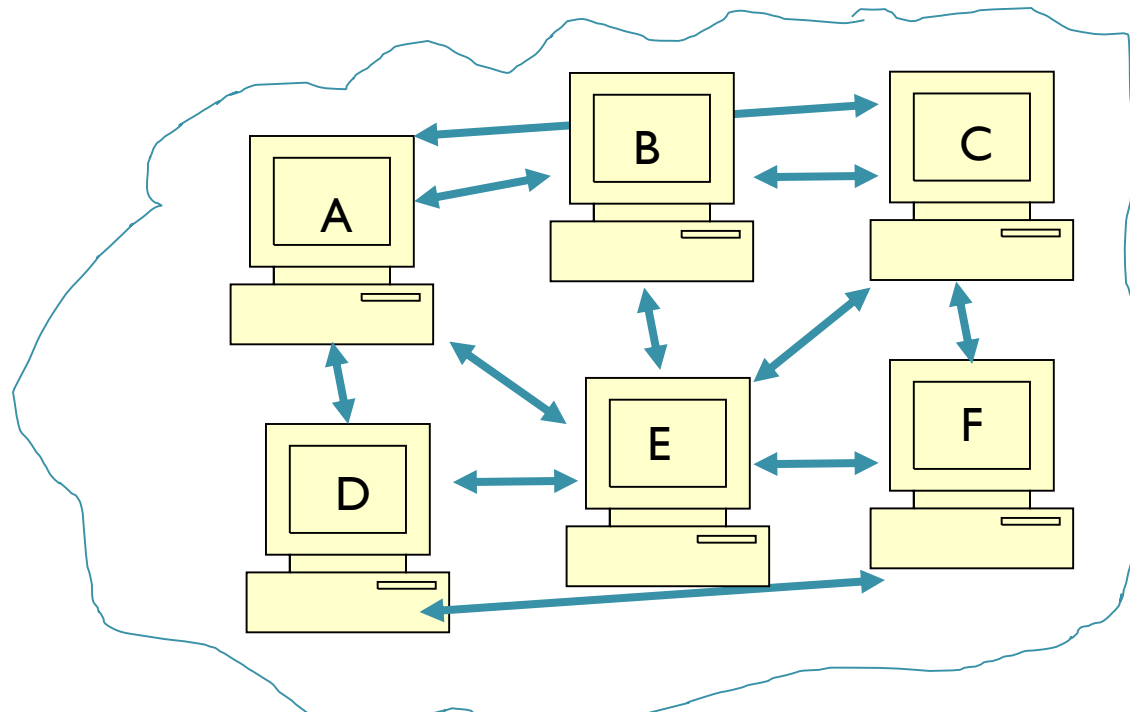
- It is difficult to know the state of the cloud because it is **always changing!**
- If computer A asks what computer B is doing, before A receives the answers, B is already doing something else!



# A solution

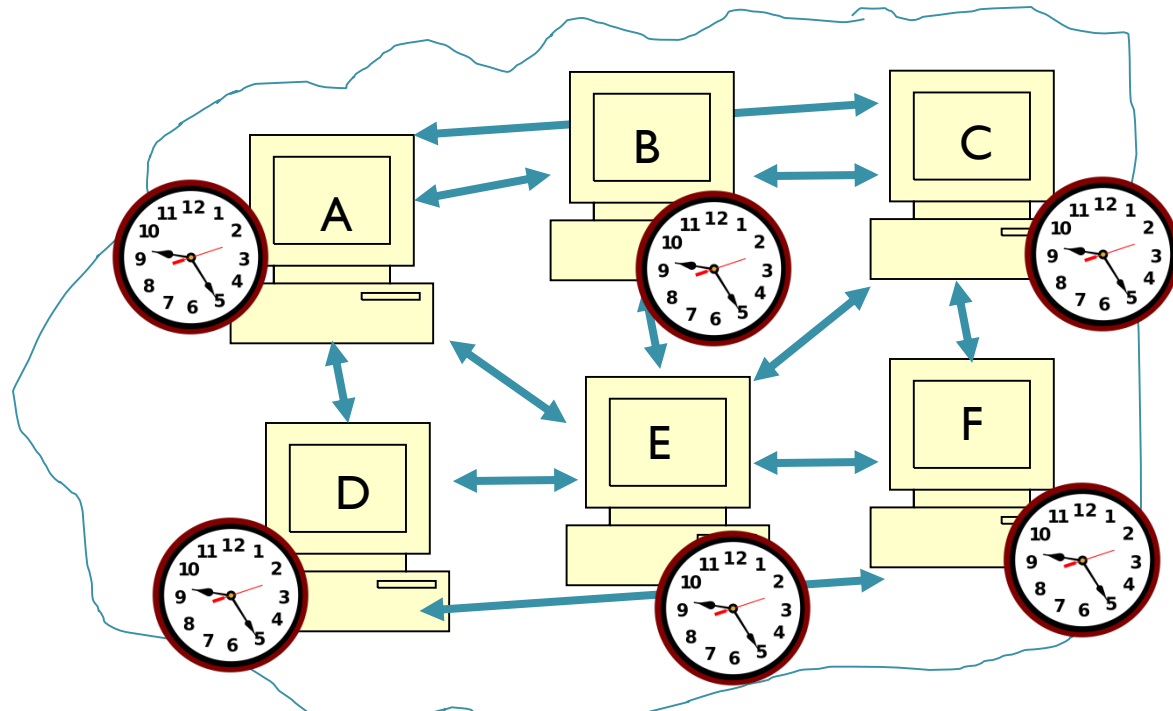
There exists some advanced algorithms (算法) for capturing the state of a distributed system.

We will not talk about this.



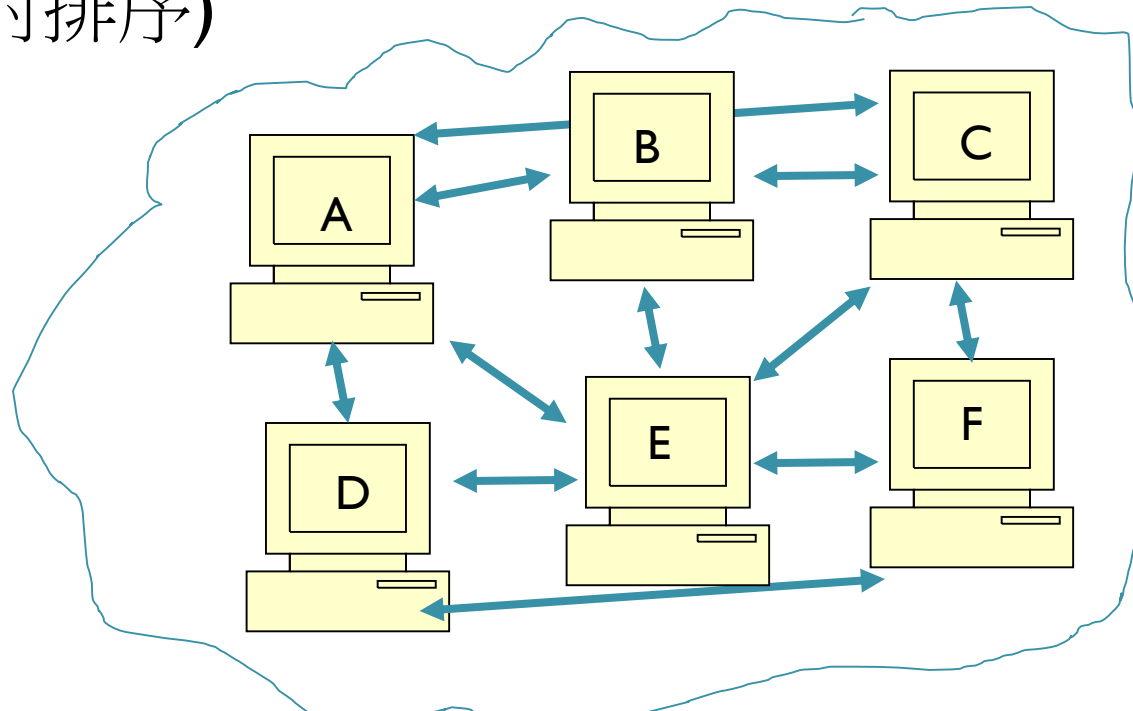
# Challenge: how can we measure the time ?

- It is desirable to know **when** something has happened.
- However, clocks of computers are not synchronized.
- How to know if some event happened before some other event in a distributed system?



# A solution : logical clocks (逻辑时钟)

- There exists advanced algorithms (算法) for creating some **logical clocks**.
- A logical clock does not measure the exact time of events, but it measures their relative ordering (相对排序)



# Conclusion

- Today, we have:
  - continued the introduction,
  - discussed challenges of parallel and distributed computing



# References

- Chapter 1 and 2. D. C. Marinescu. Cloud Computing Theory and Practice, Morgan Kaufmann, 2013.